

# ADDISON

*FIRE DEPARTMENT*

2023 ANNUAL REPORT



ACCOUNTABILITY ~ FAMILY ~ DUTY

**ACCOUNTABILITY  
FAMILY  
DUTY**

# IT'S OUR MISSION

*TO PROTECT THE PERSONS AND PROPERTY  
IN ADDISON BY PROVIDING QUALITY AND  
INNOVATIVE EMERGENCY SERVICES.*

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# Council-Manager Form of Government



MAYOR  
Bruce Arfsten

MAYOR PRO  
TEMPORE  
Eileen Resnik

DEPUTY MAYOR  
PRO TEMPORE  
Guillermo Quintanilla

COUNCIL MEMBERS  
Marlin Willesen Dan Liscio

COUNCIL MEMBERS  
Darren Gardner Nancy Craig

CITY MANAGER  
David Gaines



David Jones  
Fire Chief



Erik Ouimette  
Chaplain



Monica Hernandez  
Admin Supervisor

**ADMINISTRATION**



Ann Davis  
Dept Assistant



CJ Alexander  
Assistant Chief



Fred Calhoun  
Assistant Chief/  
Fire Marshal

**PREVENTION**



John Lage  
Admin  
Battalion Chief

**EMERGENCY MANAGEMENT**

Julie Winkler  
Emergency Management  
Coordinator



Sheri Baldwin  
Inspector/  
Investigator

PT  
Inspector

Medical  
Director

**OPERATIONS**



Rod Williams  
A Shift  
Battalion Chief



Jeff Patterson  
B Shift  
Battalion Chief



JJ Kaiser  
C Shift  
Battalion Chief

**Station 1**  
Truck 101  
Engine 101  
Medic 101  
Rescue 101

**Station 2**  
Quint 102  
Medic 102

**Station 1**  
Truck 101  
Engine 101  
Medic 101  
Rescue 101

**Station 2**  
Quint 102  
Medic 102

**Station 1**  
Truck 101  
Engine 101  
Medic 101  
Rescue 101

**Station 2**  
Quint 102  
Medic 102

# Administration, Prevention, and Emergency Management Roles & Responsibilities



Julie Winkler  
EM Coordinator  
Emergency Preparedness Planning & Implementation; Mitigates disasters & emergencies.

CJ Alexander  
Assistant Chief  
Second in Command; Safety & Privacy Officer; Manages and directs the activities and operations of the department to include emergency response, EMS, training, & employee development.

Sheri Baldwin  
Inspector/ Investigator  
Inspects public, commercial & industrial facilities; Identifies & enforces code compliance; Investigates fire & hazmat incidents; Coordinates Public Education.

David Jones  
Fire Chief  
Head of Department; Plans, organizes, directs, and monitors all fire department operations.

Monica Hernandez  
Admin Supervisor  
Supports the Fire Chief; Program Manager; Process evaluation & improvement; Grant Administrator; Data Analysis; Supervises Dept Assistant.

Ann Davis  
Admin Assistant  
Provides administrative support to the department; Custodian of Records; Manages Payments & P-card Reconciliation; Monitors budget.

John Lage  
Battalion Chief  
Supports Assistant Chief; Administration & Management of Training & Pre-Hospital EMS delivery system.

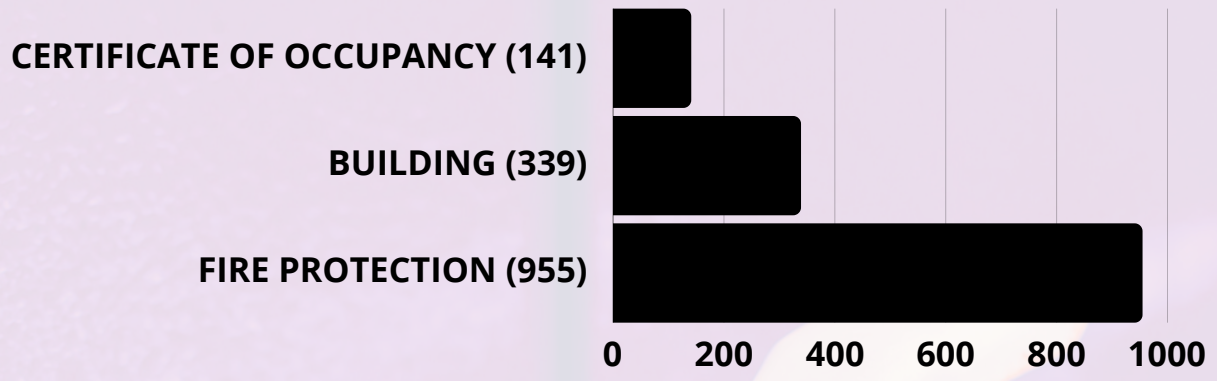
Fred Calhoun  
Assistant Chief/ Fire Marshal  
Fire & Safety Official; Fire Marshal; Manages and directs the Emergency Management & Prevention division to include code compliance, inspections, investigations, and public education.

- Hired Addison's first ever Emergency Management Coordinator
- Successfully renewed and maintained our ISO Class 1 Public Protection Classification.
- Submitted our first full renewal for Texas Best Practices review.
- Station Facility Updates to include bay floor makeover, new outdoor signage, grated doors for bays; dorm remodel, Captain and Lieutenant office/dorm remodel, new outdoor cast stone.
- Conducted annual Officer Development retreat with a consultant and worked with F1RST Experts at the Sports Academy at the Star in Frisco.
- Conducted mental health assessments for our members.
- Conducted annual physicals.
- Hosted a wellness workshop for members' spouse/significant other.
- Awarded the Dallas County First Responder Mental Health grant.
- Awarded funds to purchase two Stryker Lucas 3 devices through the Metrocrest Hospital Authority grant.
- Presented Phoenix Awards for 8 separate incidents - meaning we had 8 confirmed saves.
- Recognized by American Heart Association (AHA) for Mission: Lifeline Gold with Target: Heart Attack Honor Roll.
- Participated in National Night Out with other Town departments.
- Conducted annual Smoke Detector Program.
- The AFD participated in numerous public relations events throughout the year
- Administrative staff participated in Quad City Admin networking throughout the year.
- Conducted more than 14,000 hours of training.
- Recognized by local hospitals for our patient care.
- Many of our members were recognized professionally through education programs, leadership programs, or by their engagement with the community.

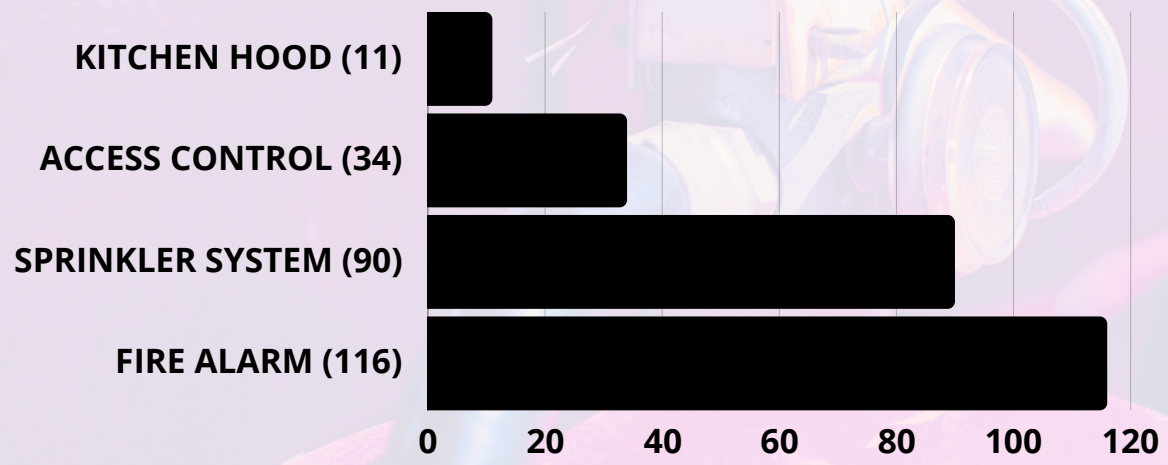


# 1435 *INSPECTIONS*

54% Increase from 2022 (930 Inspections)



# 251 *PLAN REVIEWS*



## *FEES COLLECTED*

Fees collected for fire prevention services, such as plans review, after hours inspections, flow tests, and special permits.

**\$54,675**

## *SDBR PROGRAM*

Smoke Detector Battery Replacement Program (SDBR) Statistics:  
No. of Batteries Installed: 727  
No. of Surveys Conducted: 91  
No. of Homes Visited: 151  
No. of Residents who picked up batteries: 8  
No. of Batteries picked up: 46

*In 2023, Prevention and Operations teamed up to provide more than 500 staff hours of Public Education/Community Encounters.*





*In 2023 we successfully added a Full Time Employee to the organization. We are extremely pleased to welcome Town of Addison's first ever Full Time Emergency Management Coordinator.*

**Meet Julie Winkler, PhD**



“Hello, My name is Julie Winkler, and I am excited to take on the new role of Emergency Management Coordinator at Addison. Most recently I worked as an Emergency Management Analyst for the City of Tacoma, WA, but I am excited to move back to the metroplex, where I lived during graduate school. I have completed a PhD at the University of North Texas, and my research focused on the recovery strategies local governments used following Hurricane Harvey. I also had the opportunity to work at FEMA Region 6 Recovery Division, and prior to following my passion for emergency management I had a career in localization. I am looking forward to supporting community resilience and response efforts, and when I’m not in the office, you’ll find me hiking, baking, and reading.”

# YEARS OF SERVICE

As of 12/31/23 our 52 Operations Personnel have served a combined total of

**537**  
years of service!

# Employees in Rank

Rank

Years of Service

3	Battalion Chief	64
9	Captain	176
9	Fire Equipment Operator	120
31	Firefighter/Paramedic	177



ENGINE 101



TRUCK 101



RESCUE 101



BATTALION 101



SQUAD 101



MEDIC 101



QUINT 102



MEDIC 102



STRUCTURE FIRE  
4453 Glenn Curtiss Dr



STRUCTURE FIRE  
15200 Addison Rd



STRUCTURE FIRE  
4820 Westgrove Dr



EXTRICATION  
15209 Addison Rd



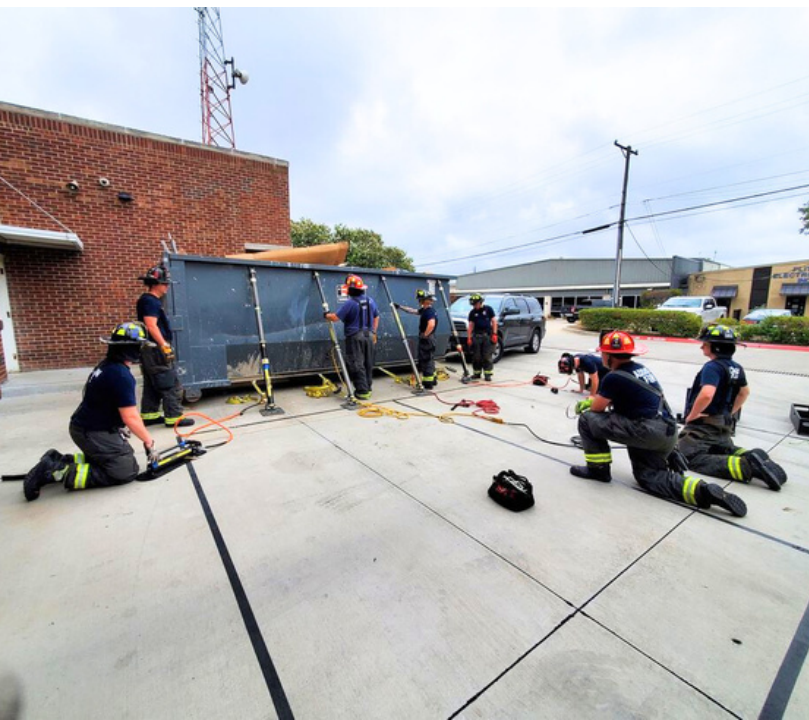
VEHICLE VS POLE  
Keller Springs Rd & Addison Rd



STRUCTURE FIRE  
4815 Westgrove Dr

14549 STAFF HOURS SPENT ON TRAINING



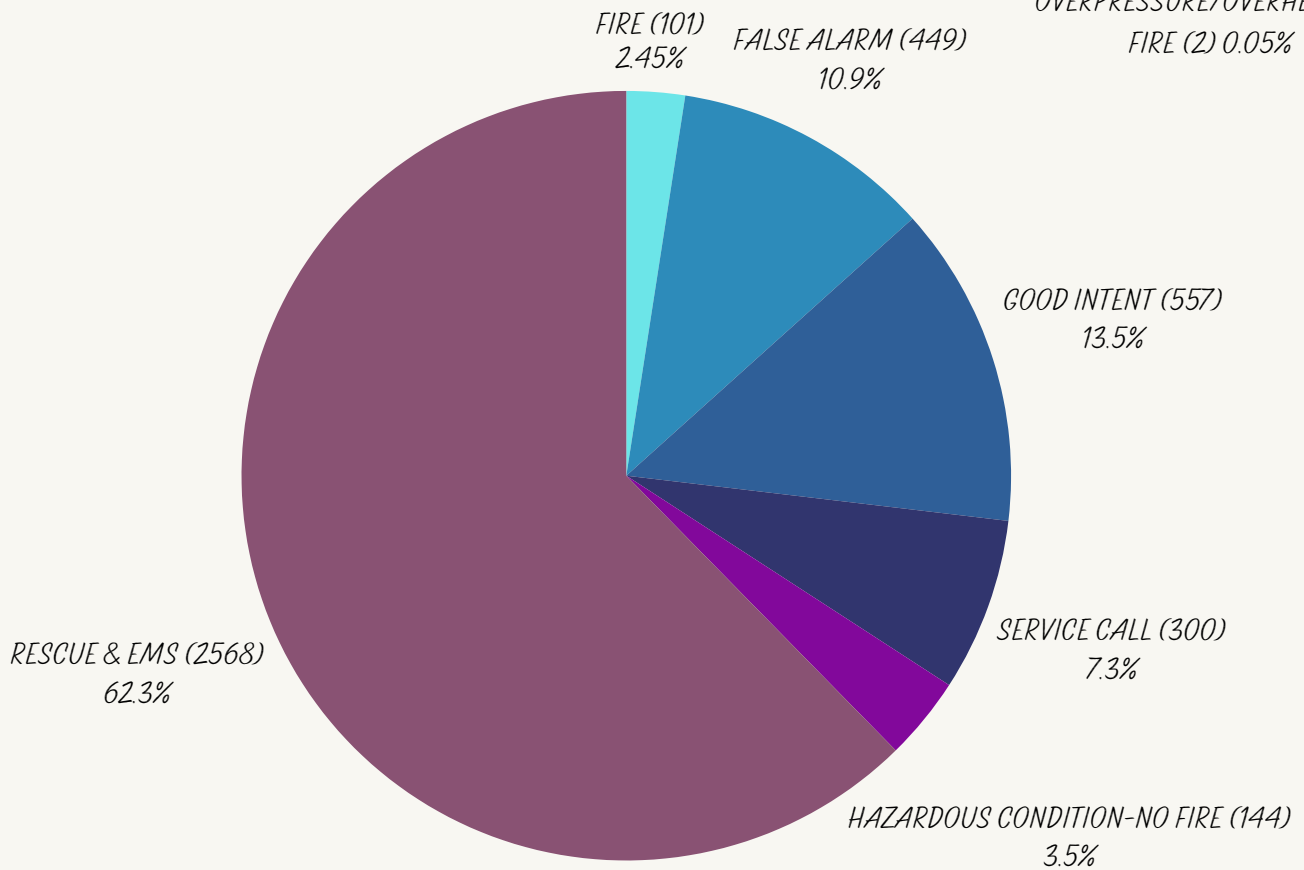


17

13

# TYPE & NUMBER OF INCIDENTS

NOT REPRESENTED IN PIE GRAPH:  
OVERPRESSURE/OVERHEAT-NO  
FIRE (2) 0.05%



**3401**

*Incidents in Addison*

**720**

*Incidents in Other Cities*

**4121**

*Total Incidents*

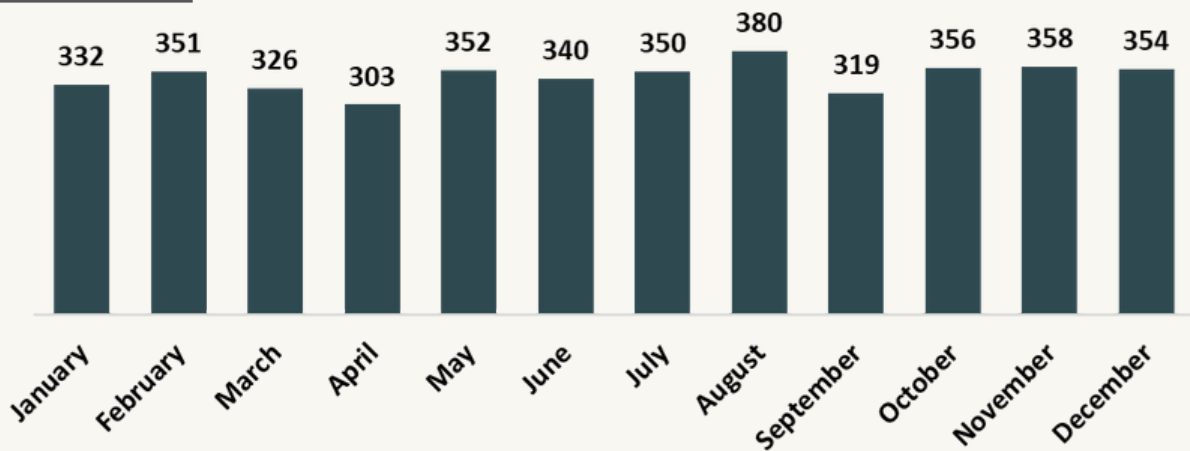
INCIDENT TYPE	2019		2020		2021		2022		2023	
	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage	Count	Percentage
FIRE	94	2.67%	96	2.97%	112	2.59%	112	2.79%	101	2.45%
OVERPRESSURE, RUPTURE, EXPLOSION, OVERHEAT (NO FIRE)	7	0.20%	6	0.19%	6	0.14%	6	0.15%	2	0.05%
RESCUE & EMS	2022	57.49%	1945	60.11%	2405	55.70%	2471	61.57%	2568	62.31%
HAZARDOUS CONDITION (NO FIRE)	162	4.61%	131	4.05%	143	3.31%	160	3.99%	144	3.49%
SERVICE CALL	288	8.19%	220	6.80%	548	12.69%	348	8.67%	300	7.28%
GOOD INTENT CALL	499	14.19%	482	14.89%	535	12.39%	492	12.26%	557	13.52%
FALSE ALARM & FALSE CALL	445	12.65%	356	11.00%	569	13.18%	424	10.57%	449	10.90%
<b>TOTAL</b>	<b>3517</b>		<b>3236</b>		<b>4318</b>		<b>4013</b>		<b>4121</b>	

# NUMBER OF INCIDENTS BY:

## YEAR

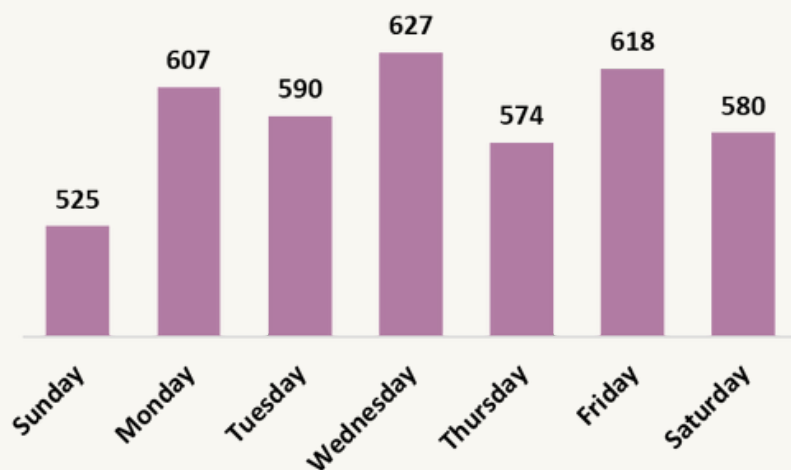


## MONTH



## DAY

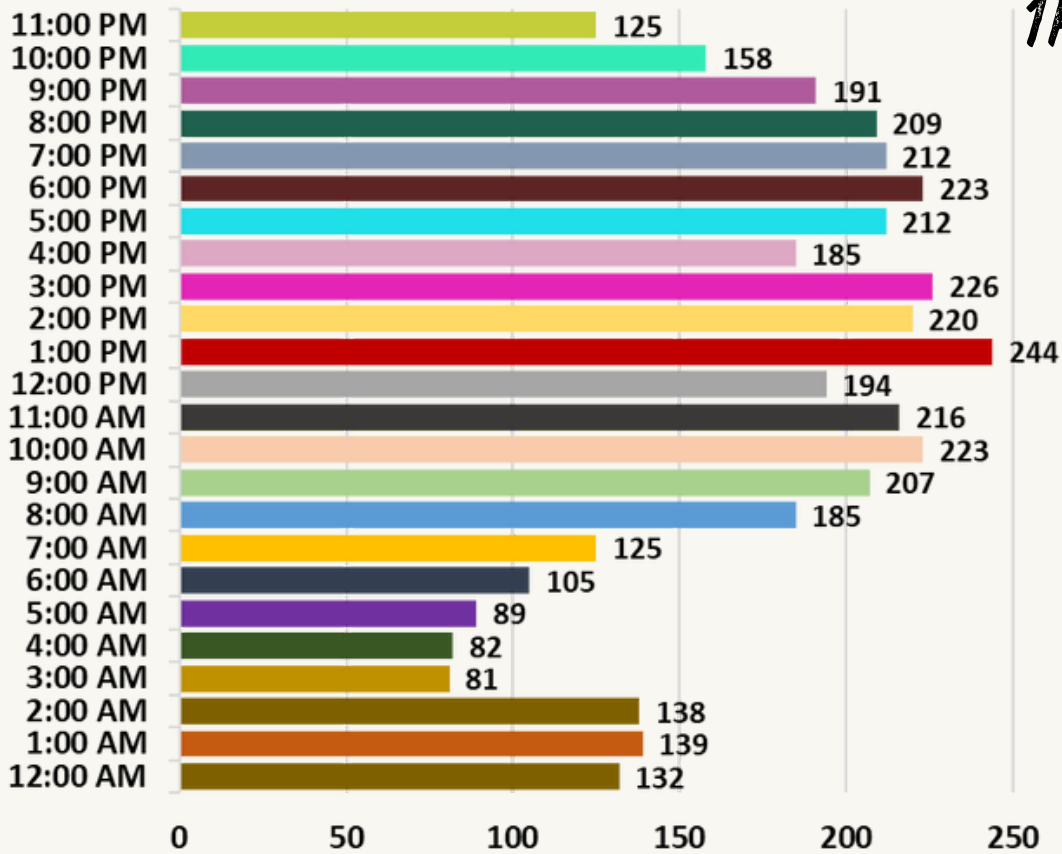
Average Incidents per Day: **11.29**



# HOUR

Busiest Time of Day:

**1PM-2PM**



# APPARATUS

APPARATUS	2019	2020	2021	2022	2023
QUINT 102	1573	1513	1924	1881	1892
ENGINE 101	1651	1462	1857	1882	1877
MEDIC 102	1154	1154	1469	1405	1464
MEDIC 101	1129	1105	1253	1322	1430
TRUCK 101	968	735	1020	1045	1108
BATTALION 101	930	723	837	990	1036
SQUAD 101	21	33	133	35	16
RESCUE 101	26	24	18	37	17
<b>TOTAL</b>	<b>7452</b>	<b>6749</b>	<b>8511</b>	<b>8597</b>	<b>8840</b>

Total Number of Units Dispatched: **8840**



# STAFF HOURS SPENT ON ACTIVITIES OTHER THAN CALLS OR TRAINING

Staff Hours	Activity
10,915	Apparatus & Equipment Checks
6,602	Station Maintenance
5,673	Physical Fitness
9,790	Special Projects, Meetings & Administrative Work
<b>32,980</b>	<b>Total Staff Hours</b>



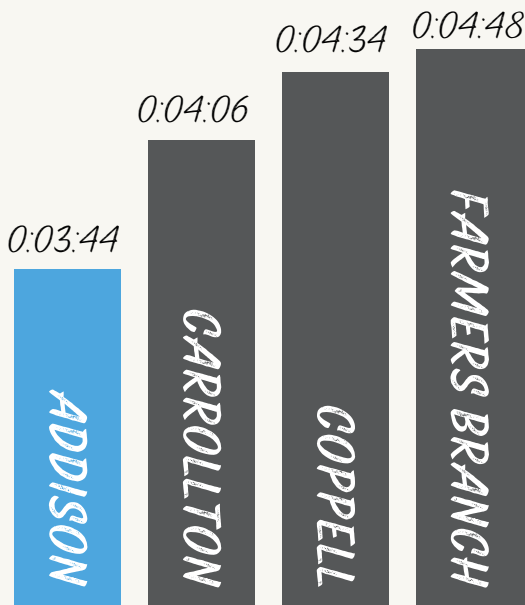


# QUAD CITIES COMPARISON

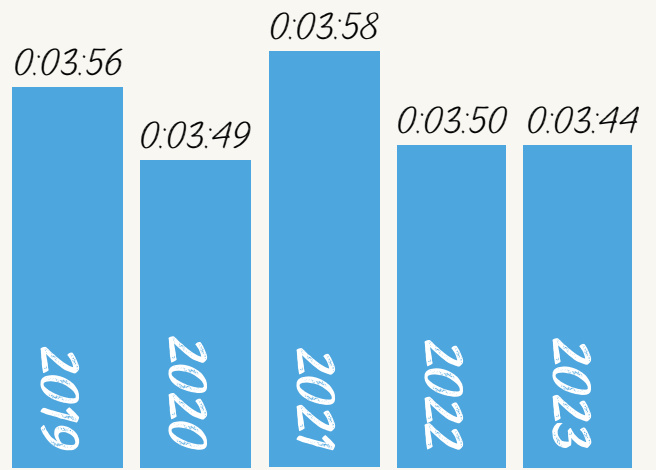
## CALL VOLUME PER STATION

	# Calls	# Stations	Avg # Calls Per Station
ADDISON	4121	2	2061
CARROLLTON	15506	8	1938
COPPELL	4318	3	1439
FARMERS BRANCH	6071	3	2024

## DISPATCH TO ON SCENE AVERAGE RESPONSE TIME *First Arriving Unit*



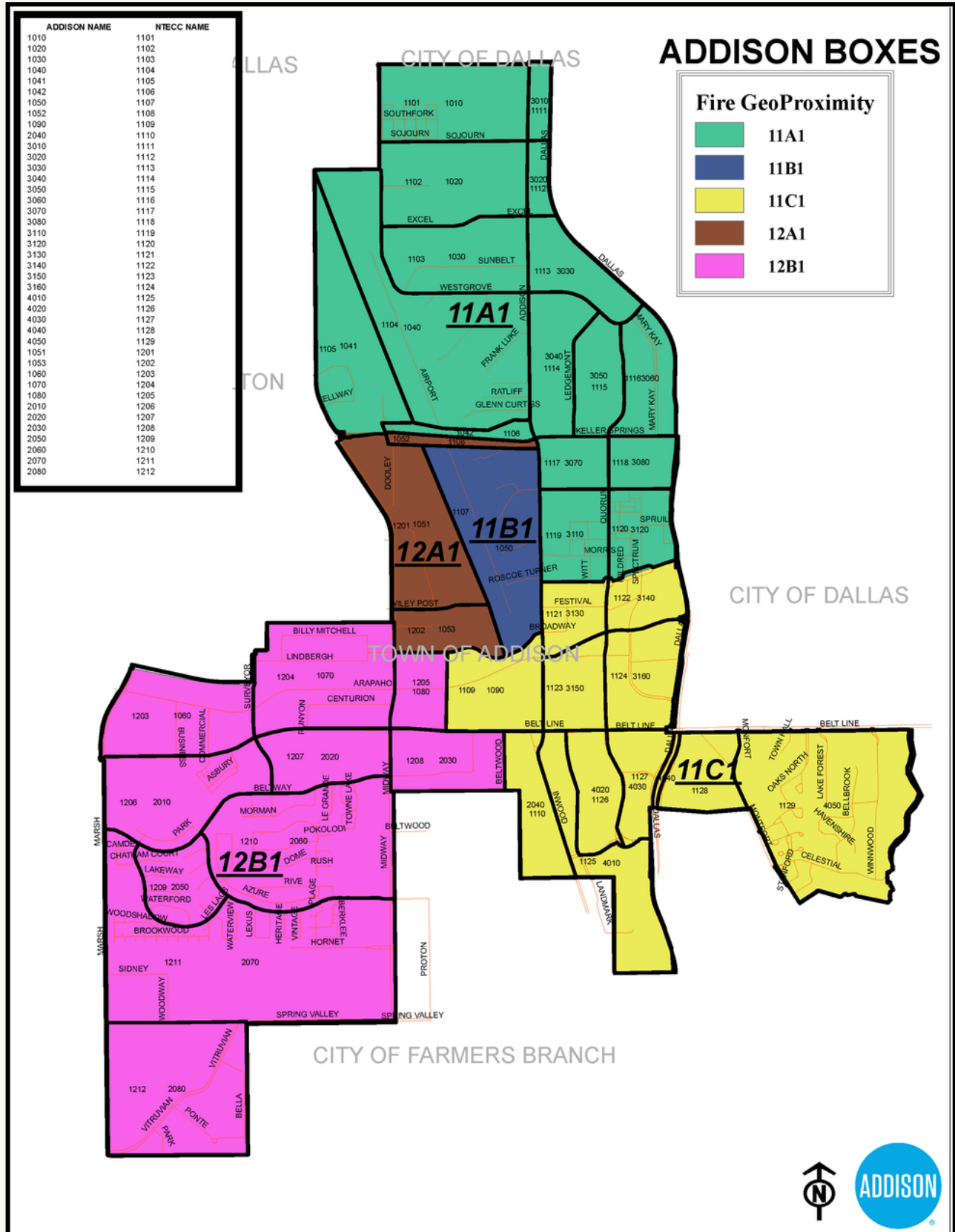
## DISPATCH TO ON SCENE AVERAGE RESPONSE TIME *Addison - 5 Year Comparison*



**AID GIVEN**  
**FARMERS BRANCH: 178    CARROLLTON: 161**

# INCIDENTS BY DISTRICT

The Box map below shows the Town divided by districts or boxes. The corresponding sunburst on the next page represents the number of calls made to that specific district/box. Automatic Aid/Mutual Aid calls to Carrollton, Dallas, and Farmers Branch are not represented.

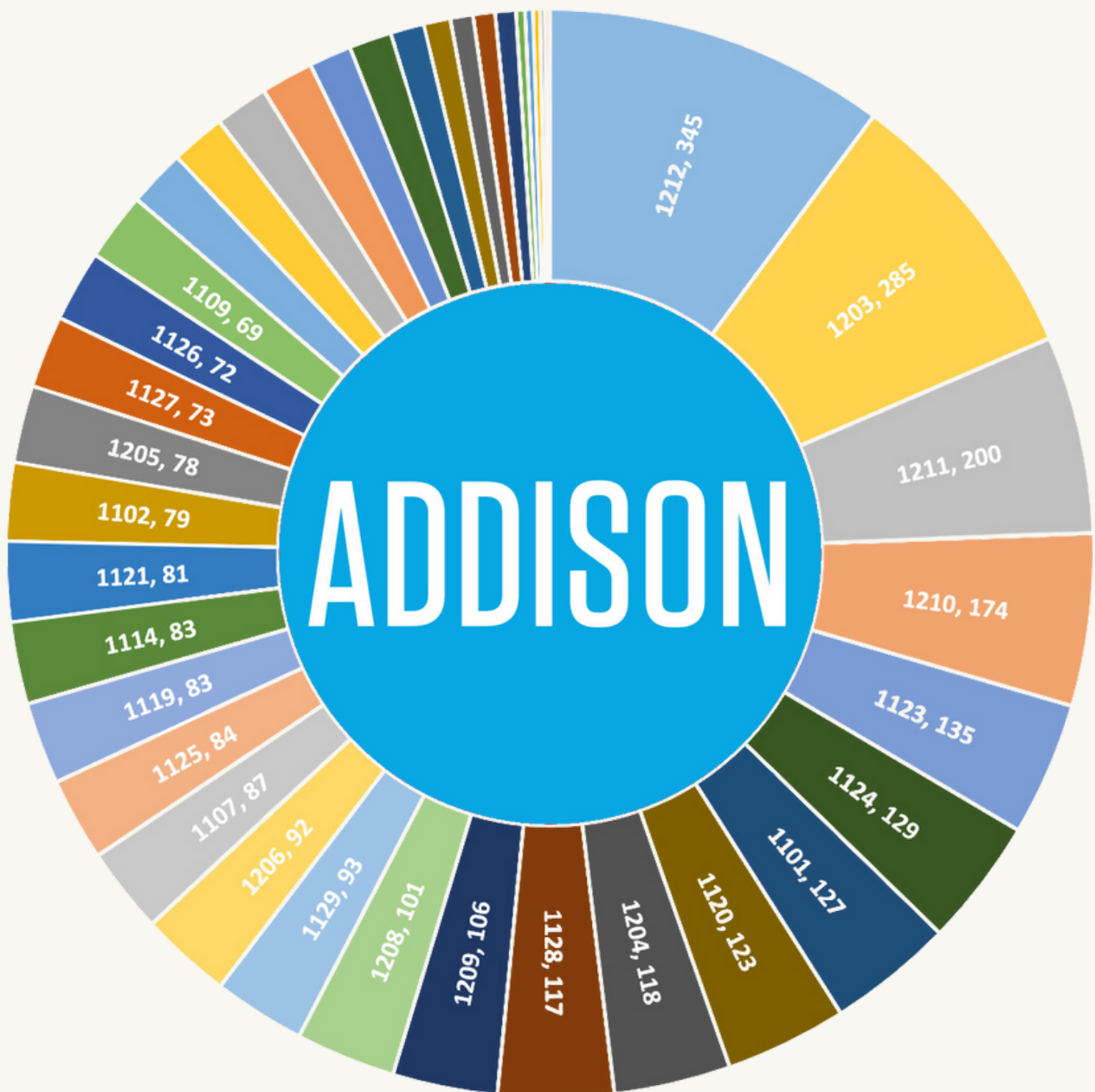


**TOP 3  
BUSIEST DISTRICTS**

1212 Vitruvian Areas - 345  
1203 Budget Suites Areas - 285  
1211 Spring Valley/Marsh Areas - 200

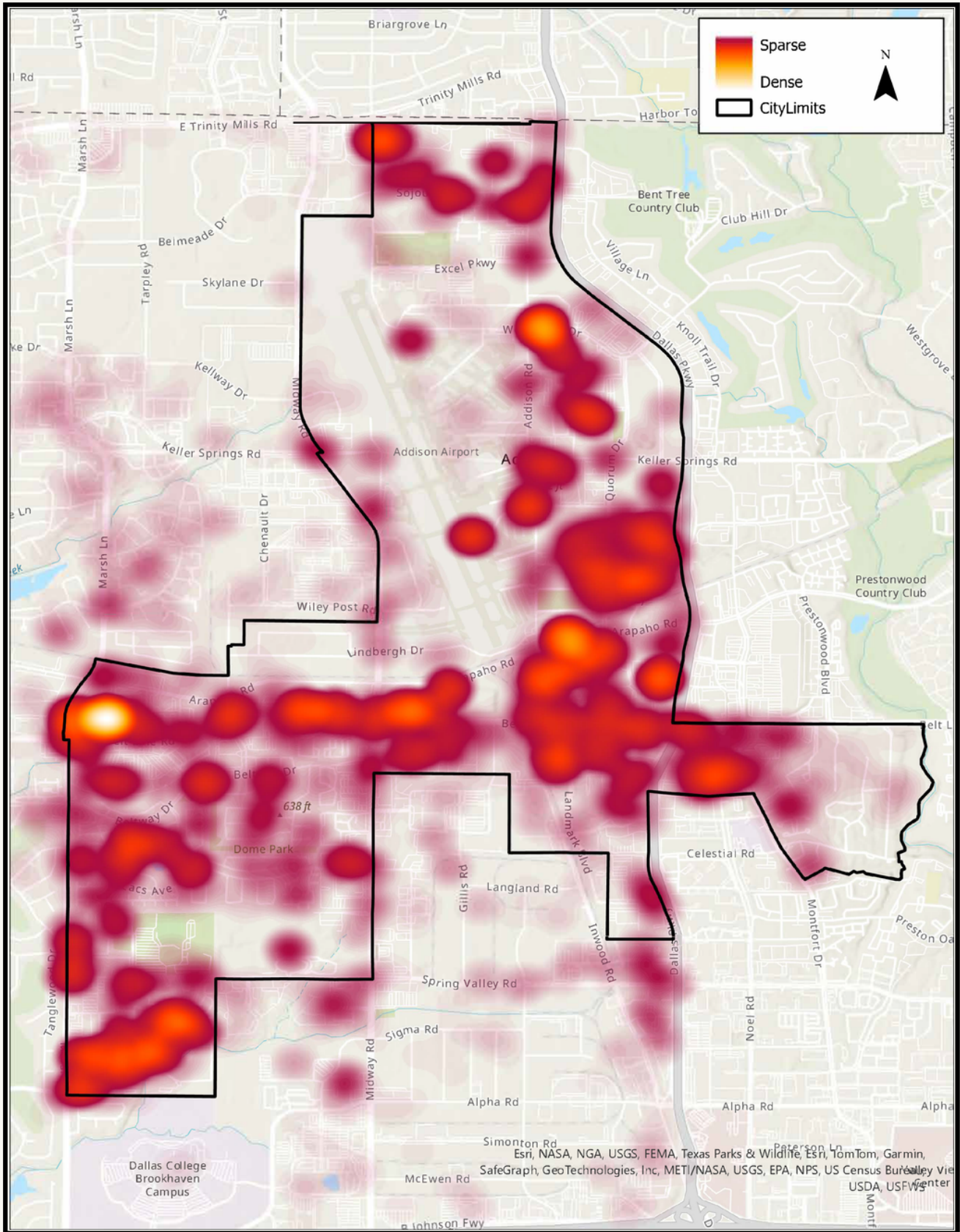
**HIGHEST INCIDENT  
COUNT FOR  
SINGLE ADDRESS:**

Budget Suites  
15130 Marsh Ln  
186 calls or 4.51%



# HEAT MAP

The heat map below represents all the areas where our incidents occurred within Addison.



# WELCOME NEW HIRES

SAY  
cheese



*Brant Sims  
January 30*



*Alex Viggiano  
April 10*



*Ryan Couming  
July 3*



*Payton Gruver  
July 3*



*Logan Perry  
July 24*



*Julie Winkler  
December 4*

# MILESTONE ANNIVERSARIES



**25**

*David Jones  
Fire Chief  
March 16*



**10**

*Justin Love  
Firefighter/Paramedic  
March 4*



**20**

*Jon Crist  
Captain/Paramedic  
April 14*



**5**

*Roy Luevano  
FEO/Paramedic  
May 7*



**15**

*Matt Ferguson  
Captain/Paramedic  
January 21*



**5**

*Erik Ouimette  
Honorary Chaplain  
June 25*



**15**

*Nick Keen  
Captain/Paramedic  
April 14*



**1**

*Bradley Winkler  
Firefighter/Paramedic  
April 25*



**15**

*Troy Ayres  
Captain/Paramedic  
December 29*



**1**

*Chris Hall  
Firefighter/Paramedic  
May 2*



**1**

*Garret Gilcrease  
Firefighter/Paramedic  
May 2*

# RETIREMENTS

*Lieutenant Jared Schreher*



*25 years  
Retired January 16*

*We said farewell to these members who served a combined total of 47 years with the AFD! Thank you Lieutenant Jared Schreher and Captain Keith Davis. We are grateful for your dedication and service to the Town of Addison!*

*Captain Keith Davis*



*22 years  
Retired May 10*

# PROMOTIONS

*Petr Lukas  
Promoted to FEO  
May 14*



*Jon Crist  
Promoted to Lieutenant May 14  
Promoted to Captain November 11*



*Nick Keen  
Promoted to Captain  
May 14*



*Darin Jones  
Promoted to Captain  
November 11*



*Troy Ayres  
Promoted to Captain  
November 11*





# PHOENIX AWARDS

Congratulations to these members on receiving a Phoenix Award this year. They each contributed to an incident that required CPR and ultimately saved a life. Their skills and abilities to provide exceptional service to our community.



April 4, 2023  
 Bryan Murley  
 Peter Molitor  
 Keith Davis (not pictured)  
 Jason Burke  
 Tommy Williams



May 28, 2023  
 JD Hernandez  
 Kevin West  
 Nico Figueroa  
 Adam Montgomery  
 Zack Lavell  
 Petr Lukas  
 JJ Kaiser  
 Josh Bethel  
 Darryl Johnson



June 30, 2023  
 Peter Molitor  
 Adam Montgomery  
 Bryan Murley  
 Jason Burke  
 Nick Keen

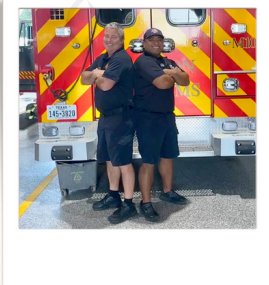


August 6, 2023  
 Peter Molitor  
 Cliff Askins  
 Payton Gruver  
 Jason Burke  
 Nick Keen

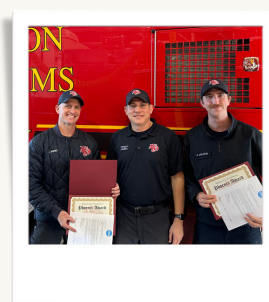


August 19, 2023  
 Josh Mowl  
 Juston Love  
 Jon Crist  
 Rhiannon Rasor  
 Adam Montgomery  
 Roy Luevano  
 Petr Lukas  
 Curt Sanders  
 Jeff Patterson

September 21, 2023  
 Jake Anderson (not pictured)  
 Bradley Winkler  
 Chad Gruver  
 Jeremy Hill  
 Cliff Askins  
 Nick Keen (not pictured)  
 Roy Luevano  
 Juston Love (not pictured)  
 John Tisdale



December 12, 2023  
 Jason Burke  
 Chris Hall  
 Payton Gruver  
 Brant Sims (not pictured)  
 Jeremy Hill (not pictured)



December 13, 2023  
 Jeff Gateley  
 Alex Viggiano



# 2023 ANNUAL AWARDS

*Congratulations to our 2023 of the Year Award Recipients! These members were nominated by and voted on by their peers. We are proud of each of their accomplishments in 2023 and appreciate their dedication to serving our department and the community.*



*~ Paramedic of the Year ~  
Chris Maxwell*



*~ Firefighter of the Year ~  
Darryl Johnson*



*~ Officer of the Year ~  
Assistant Chief Fred Calhoun*



*~ Fire Chief's Steve Webb Award ~  
Captain Darin Jones*

# BABY NEWS

*Parker Thomas Nelson*



Born January 3, 2023  
Proud Parents:  
Bradley & Shannon

*Carver Schuyler Gateley*



Born January 24, 2023  
Proud Parents:  
Jeff & Pavlova

*Winkler Twins  
Reid Faxson & Elaine Rae*



Born April 24, 2023  
Proud Parents:  
Brad & Carleigh



*Buddy Walker Anglin*



Born November 13, 2023  
Proud Parents:  
Deb Schwartz & Tyler Anglin

*Colton Cash Perry*



Born December 14, 2023  
Proud Parents:  
Logan & Nicole

*Luke Gregory Kawczynski*



Born December 5, 2023  
Proud GrandParents:  
'Chief' & 'KK' Jones

*Addison Fire Department*  
*P.O. Box 9010 | Addison, TX 75001*  
*972-450-7201*  
*www.addisontexas.net/fire*



@TownofAddisonFireDepartment

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@Addisontxfire

Thank you to our members who contributed content throughout the year.  
This report was made possible because of you.

