



ADDISON FIRE DEPARTMENT

ANNUAL 20
REPORT 20

JAN 01 - DEC 31

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CITY LEADERSHIP

Addison was incorporated on June 15, 1953 and became the Town of Addison with the adoption of a new charter on April 3, 1982. The charter included the establishment of the Council-Manager form of government for the Town. The Council is comprised of a Mayor and six members who are elected in at-large elections for two-year terms in alternating years. Elected officials may serve up to three consecutive terms.



From left to right: City Manager Wes Pierson; Deputy Mayor Pro Tempore Guillermo Quintanilla; Council Member Ivan Hughes; Council Member Tom Braun; Mayor Joe Chow; Council Member Paul Walden; Mayor Pro Tempore Lori Ward; Council Member Marlin Willesen

ORGANIZATION CHART

ADDISON FIRE DEPARTMENT ORGANIZATIONAL CHART 58 FTEs + 1 Overfill



David Jones
Fire Chief
Emergency Management
Coordinator



Erik Ouimette
Volunteer Chaplain



Monica Hernandez
Admin Supervisor

ADMINISTRATION



Ann Davis
Dept Assistant



CJ Alexander
Deputy Chief
Assistant Emergency
Management Coordinator



Fred Calhoun
Fire Marshal

PREVENTION



John Lage
Admin
Battalion Chief

Medical
Director



Sheri Baldwin
Inspector/
Investigator

PT
Inspector

OPERATIONS



Rod Williams
A Shift
Battalion Chief



Jeff Patterson
B Shift
Battalion Chief



Scott Ledet
C Shift
Battalion Chief

Station 1
Truck 101
Engine 101
Medic 101
Rescue 101

Station 2
Quint 102
Medic 102

Station 1
Truck 101
Engine 101
Medic 101
Rescue 101

Station 2
Quint 102
Medic 102

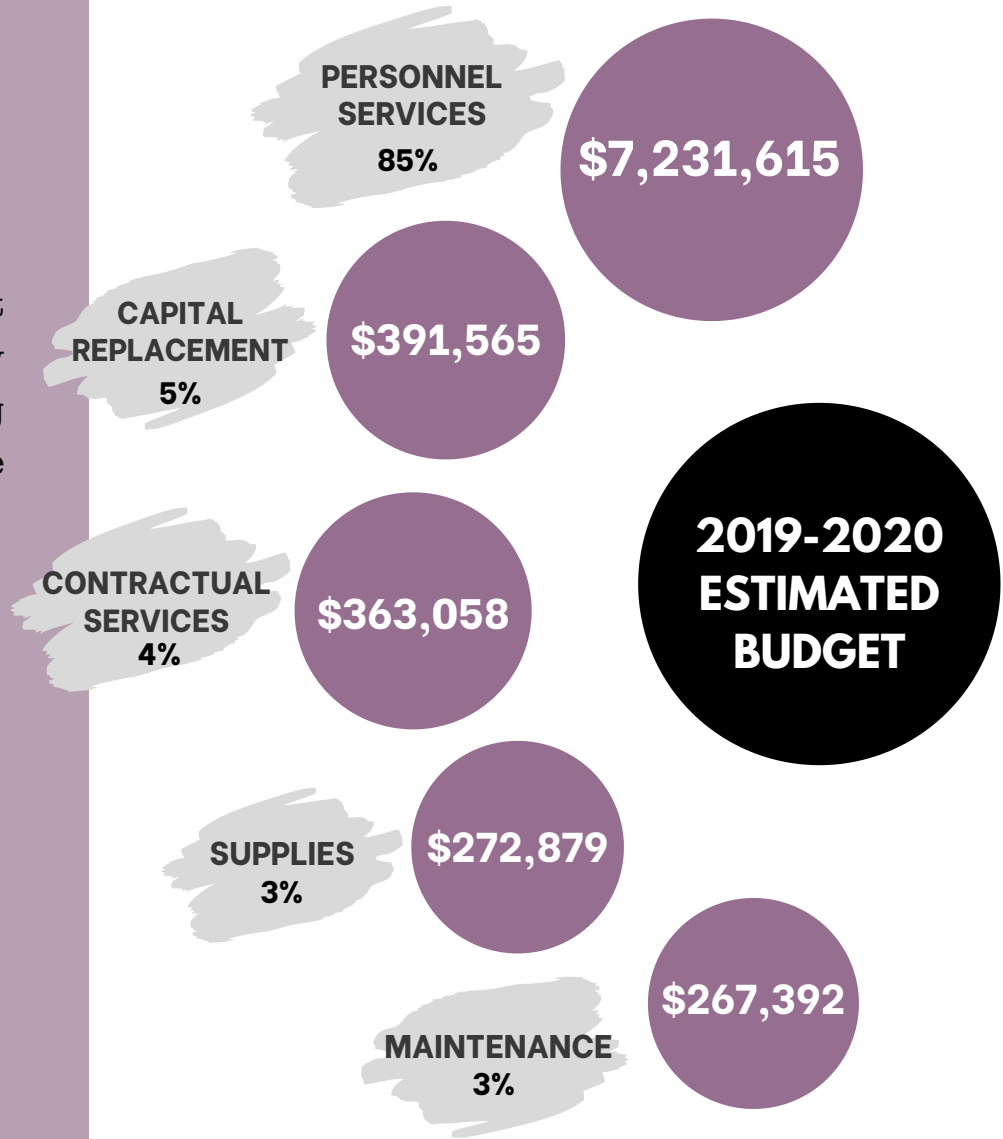
Station 1
Truck 101
Engine 101
Medic 101
Rescue 101

Station 2
Quint 102
Medic 102

BUDGET AT A GLANCE

Our Mission

Our mission is to protect the persons and property in Addison by providing quality and innovative emergency services.



EXPENDITURE CATEGORY	18-19 ACTUAL	19-20 BUDGET	19-20 ESTIMATED	20-21 BUDGET
PERSONNEL SERVICES (85%)	\$ 6,661,956	\$ 7,071,957	\$ 7,231,615	\$ 7,234,413
CAPITAL REPLACEMENT/LEASE (5%)	\$ 376,545	\$ 391,565	\$ 391,565	\$ 400,670
CONTRACTUAL SERVICES (4%)	\$ 320,759	\$ 368,472	\$ 363,058	\$ 349,226
SUPPLIES (3%)	\$ 244,666	\$ 262,629	\$ 272,879	\$ 260,181
MAINTENANCE (3%)	\$ 259,412	\$ 267,392	\$ 267,392	\$ 237,059
CAPITAL OUTLAY (0%)	\$ 5,387	\$ -	\$ -	\$ -
TOTAL DEPARTMENT BUDGET	\$7,868,725	\$8,362,015	\$8,526,509	\$8,481,549

FUNDED PROJECTS

Each year we strive to exercise our fiscal responsibility while pursuing our mission. Some of our key projects that were funded in the 2019-2020 fiscal year are featured on the next three pages. We are fortunate to have strong partnerships with other Town departments that help facilitate and fund some of these projects.



How Our Citizens Can Contribute

First Due is compatible with Community Connect, a free online platform for residents to voluntarily share valuable information about their household that could help our members be more efficient during an emergency. Some types of information may include residence type, emergency contact information, mobility or functional needs, and information on pets.



first due

W Pre-Incident Planning

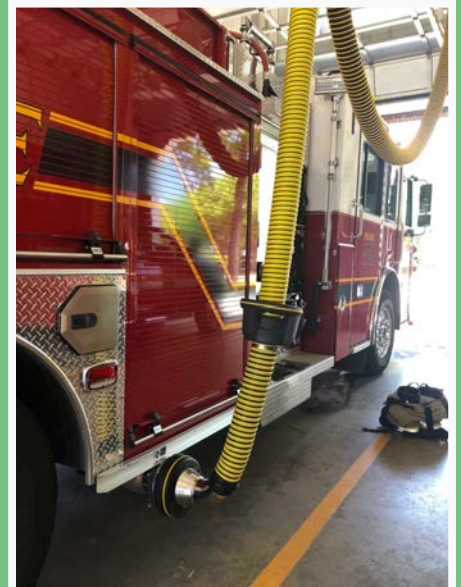
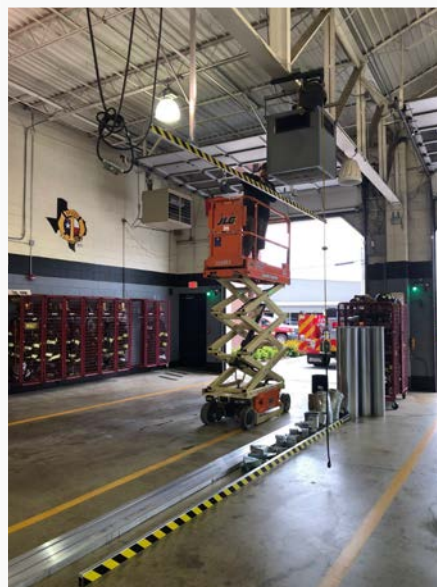
We implemented the software, First Due, a Pre-Incident Planning platform designed to help first responders safely and efficiently respond to both emergency and non-emergency incidents. The platform which focuses on mobile response and situational awareness, allows for collaboration and sharing, which bridges the information gap that exists for first responders. This is accomplished by combining data across municipal data silos such as assessor records, building department, Google and GIS, camera feeds, and social media, as well as fire department records management systems. The collective data is accessible on any device, linked to CAD and integrated with our dispatch operations displayed on a responder friendly dashboard. In addition, the information can be shared with our quad cities for maximum interoperability. The goal is to assist us in running safer operations with better incident outcomes. We appreciate the work of the First Due Committee, spearheaded by Lt. Darin Jones, and supported by Chief Jones, for tailoring this software to our needs and streamlining the process for pre-incident planning.

O Special Events Cart

Our Special Events cart, also known as EV101 was 11 years old and due for replacement. We received our new cart in February. Special thanks to Captain Scott Wigley, Josh Bethel, Tommy Williams, Curt Sanders, and support from Chief Jones for their work in procuring this equipment.

Vehicle Exhaust Removal System

In May our fire stations received new vehicle exhaust removal systems. Our previous systems were dated and inefficient. With the dangers of exhaust emissions in the fire station, the installation of a more efficient system was vital. The new Plymovent vehicle exhaust capture and removal system helps protect firefighters by controlling and eliminating the hazardous gases produced by diesel exhaust.



Restroom Update

The women's restroom floor in Operations at Station 1 received a slight makeover, due to previous water damage.

New ARFF Truck

After more than two years of groundwork to replace our 20-year old Aircraft Rescue Firefighting Truck, we were excited to welcome home the new Rosenbauer Panther ARFF in August. We are grateful to the Town Leadership and Addison Airport for helping make this happen. Special thanks to Captain Scott Wigley, the Apparatus Committee, General Services, and Fire Administration for the many hours of work that went into this project.



Photo Credit:
TSM Photography



New Bay Doors

Thanks to General Services for their project management on the installation of our new bay doors in September. They have a new look - RED! The finished product looks amazing!

ADMINISTRATION

WHO WE ARE & WHAT WE DO

David Jones
Fire Chief

Head of Department; Emergency Management Coordinator; Plans, organizes, directs, and monitors all fire department operations and emergency management functions.

CJ Alexander
Deputy Fire Chief

Second in Command; Manages and directs the activities and operations of the department to include emergency response, EMS, training, & employee development. Safety & Privacy Officer.

John Lage
Admin Batt Chief

Supports the Deputy Chief; Administration & Management of Training, Pre-Hospital EMS delivery system, and Emergency Management.

Monica Hernandez
Admin Supervisor

Directly supports the Fire Chief; Programs Manager; Process evaluation & improvement; Grant Administrator; Data Analysis; Assists with Budget preparation; Special Projects; Supervises Department Assistant.

Ann Davis
Department Assistant

Provides administrative support to the department; Answers phones & greets guests; Custodian of Records; Manages Payments & Procurement Card Reconciliation; Assists with budget management.



PROVIDING LEADERSHIP, VISION & RESOURCES

ACCOMPLISHMENTS

PANDEMIC

By far, one of the biggest accomplishment we had in 2020 was the successful navigation of the Coronavirus. In a time of adversity, our organization worked together to remain strong and vigilant, while maneuvering through the challenges of the pandemic. While the virus gained traction and spread throughout the region, we took all precautionary measures to safeguard our employees, our families, and the community we serve against contracting the virus. We are proud of how we adapted to the ever-evolving changes and will continue to persevere through future uphill battles.

AWARDS BANQUET

We held our first annual Awards Banquet in February at Venue 4050 to recognize the 2019 award recipients. The evening was a complete success with a great time had by all. Special thanks to Allison Johnston, Brandy Tomlinson, and Chief Jones for all their work on organizing the event. Thanks to our sister cities who filled in for us so on duty crews could attend the dinner and awards portion.

SCBA GRANT

This year we received notice from the Federal Emergency Management Agency (FEMA) that our application for the Fiscal Year (FY) 2019 Assistance to Firefighters Grants was approved for award in the amount of \$180,952.38 in Federal funding for the purchase of personal protective equipment (specifically, Self-Contained Breathing Apparatus or SCBA). Our organization is required to contribute non-federal funds equal to or greater than 5% of the award, for a total budget of \$190,000. With the support of Council, a Resolution was passed to accept the award, approve a local match, and authorize the City Manager to execute all necessary documents to receive the grant funds. The new equipment was ordered and received. The SCBAs will be placed into service in 2021.

AMENDED EMS FEES

In October Council approved an ordinance to amend the Emergency Ambulance Service fee schedule to bring it in line with key comparison cities and rates deemed reasonable and customary in the industry. Emergicon was very helpful in the research and creation of the proposed fee schedule amendment.

The Ordinance retains the Addison Resident Zero Billing provision which means residents will be charged for ambulance services through their insurance company or through Medicare or Medicaid. No deductible, out-of-pocket charge or cash fee will be charged to Addison residents for Emergency Ambulance Services. The last Emergency Ambulance Service fee schedule amendment occurred in October 2017. The proposed amendment may increase the Town's current revenues by an estimated \$23,445 per year.

AMENDED FIRE PREVENTION FEES

In November Council approved an ordinance to amend the Town's Master fee Ordinance for plan review and inspection fees. The originally developed fee schedule was based on square footage; higher than our comparison cities, and confusing to contractors, developers and staff. The amended fee schedule is based on the project value (flat fee), instead of square footage. In addition, we added new fees for other permits and services provided by the Fire Prevention Division. The new fee schedule may increase the Town's current revenues from fire protection fees by an estimate of \$15,000 per year.

EMERGENCY MANAGEMENT

CORONAVIRUS

The onset of the pandemic brought unprecedented challenges for our organization. Undoubtedly we were not alone. Like the rest of the world, we were figuring it out along the way.

As the Town of Addison is within the Dallas County limits, we followed mandated orders of Dallas County Judge, Clay Jenkins, as well as Texas Governor, Greg Abbott. In addition, we followed the recommendations of the Centers for Disease Control (CDC) and Dallas County Health and Human Services (DCHHS).

On March 12, 2020, Judge Jenkins issued a Declaration of Local Disaster for Public Health Emergency due to the novel coronavirus, which causes the disease COVID-19. This was one day after the World Health Organization declared COVID-19 a global pandemic.

Because the fire department falls under a government service, our personnel were considered essential and we remained available for services; albeit with restrictions. Our operations were forced to switch gears and focus our efforts on mitigating the effects on our organization. Our goal was to prevent the spread, which called for cancellation of meetings, trainings, gatherings, and other special events, such as the retirement ceremony for two of our most tenured employees. Our medical protocols were modified accordingly for patients experiencing COVID-19 symptoms. In addition, fire administration implemented a staggered staffing plan to limit the number of personnel working in the office at one time.

We quickly adjusted to the new normal of social distancing, virtual meetings, frequent station and apparatus decontamination, increased use of hand sanitizer, temperature screenings, and wearing face coverings/masks when within six feet of another person.

By December 2020, some members of our department were among the first frontline essential workers to receive the first dose of the COVID-19 vaccine.

HAZARD MITIGATION PLANNING

Hazard mitigation planning reduces loss of life and property by minimizing the impact of disasters. It begins with state, tribal and local governments identifying natural disaster risks and vulnerabilities that are common in their area. After identifying these risks, they develop long-term strategies for protecting people and property from similar events. Mitigation plans are key to breaking the cycle of disaster damage and reconstruction.

Source: United States. Federal Emergency Management Agency. (2021). FEMA disaster program information. Washington, DC: FEMA,

DALLAS COUNTY HAZARD MITIGATION PLAN

Town of Addison is a participant in the Dallas County, Texas Multi-Jurisdiction Hazard Mitigation Plan. This year Council approved a resolution to adopt the 2020 amended plan. The Plan Update was prepared by Dallas County, participating jurisdictions, and H2O Partners, Inc. The **purpose** of the Plan Update is to protect people and structures and to minimize the costs of disaster response and recovery. The **goal** of the Plan Update is to minimize or eliminate long term risks to human life and property from known hazards by identifying and implementing cost effective hazard mitigation actions. The planning process is an opportunity for participating jurisdictions within Dallas County, stakeholders, and the general public to evaluate and develop successful hazard mitigation actions to reduce future risk of loss of life and damage to property resulting from a disaster in Dallas County.

Source: Dallas County Hazard Mitigation Action Plan Update. pg 2.

PREVENTION

WHO WE ARE & WHAT WE DO



Fred Calhoun
Fire Marshal

Senior Fire & Safety Official; Plans, manages & directs the office and operations of the Fire Marshal to include public education, inspections, investigations & code compliance.



Sheri Baldwin
Fire Inspector/
Investigator

Inspects public, commercial & industrial facilities; identifies & enforces code compliance; investigates fire & hazmat incidents; coordinates Public Education.



Aristeo Rodriguez
Part-Time Fire
Inspector

Supports Fire Prevention; inspects & enforces code compliance.

ENSURING COMPLIANCE, PREVENTING & REDUCING FIRE INCIDENTS & EDUCATING THE PUBLIC

Our Prevention division experienced much change in 2020. In March, we hired our new Fire Marshal, Fred Calhoun, who had served our department as a part-time contractor since October 2018. Fred joined us with 40+ years of experience in the field and we were fortunate to add him to our team. He shadowed our former Fire Marshal, Michel Mitchell for a couple months before Michel retired in May.

In November, we welcomed part-time contractor, Aristeo Rodriguez to assist Fire Prevention. Aristeo has more than 20 years in the fire service and works full time as a Deputy Fire Chief for Mount Pleasant.

In 2020 Prevention partnered with Operations to provide **109 staff hours** of public education to over **560 adults** and **430 children**. This was a dramatic decrease from the previous year, all due to the pandemic.

We modified our coveted Smoke Detector Battery Replacement program, which included the cancellation of home safety inspections and battery replacements. Instead of visiting our citizens' homes, we offered 9-volt batteries to residents who were able to pick them up. We were able to provide **465 batteries** to **88 different households**. In maintaining our life-safety mission, we offered to change batteries in actively chirping smoke detectors for those residents who were unable to change out the batteries themselves, and didn't mind us being in their home.

We used COVID-19 protective measures, only sent one firefighter inside the home, and asked the resident to wear a mask. A total of **9 residents** requested this service.

COMMUNITY ENGAGEMENT



KEY PROJECTS

VITRUVIAN PARK WEST III

3720 Westgate Ln
5-story Multifamily Complex



DART SILVER LINE

East of Addison Rd, North of Arapaho
Regional Rail Corridor



U.S. CUSTOMS FACILITY

4553 Jimmy Doolittle Dr
Customs Facility & Airport Offices

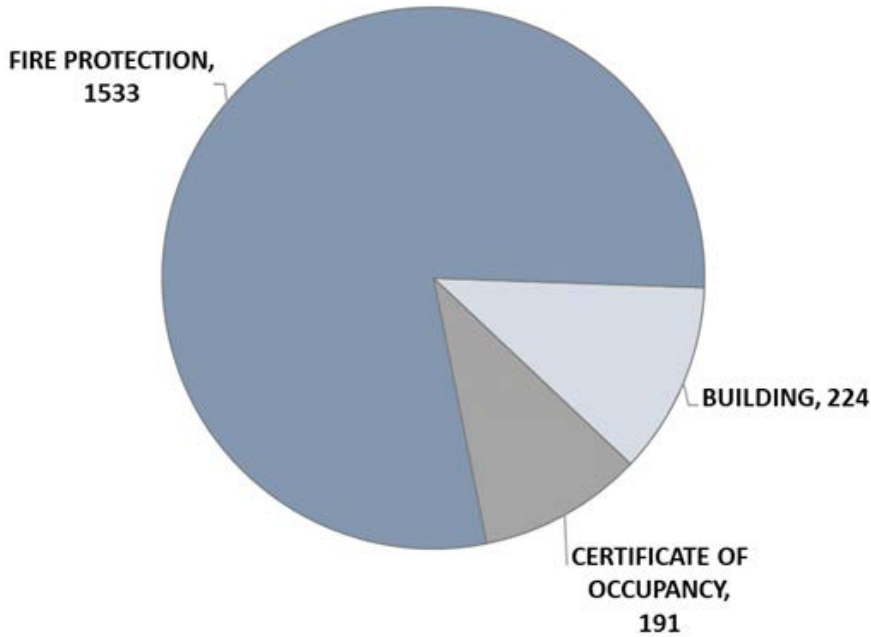


GALAXY FBO

Southeast side of Airport
Fuel Base Operations, Terminal & 3 Hangars

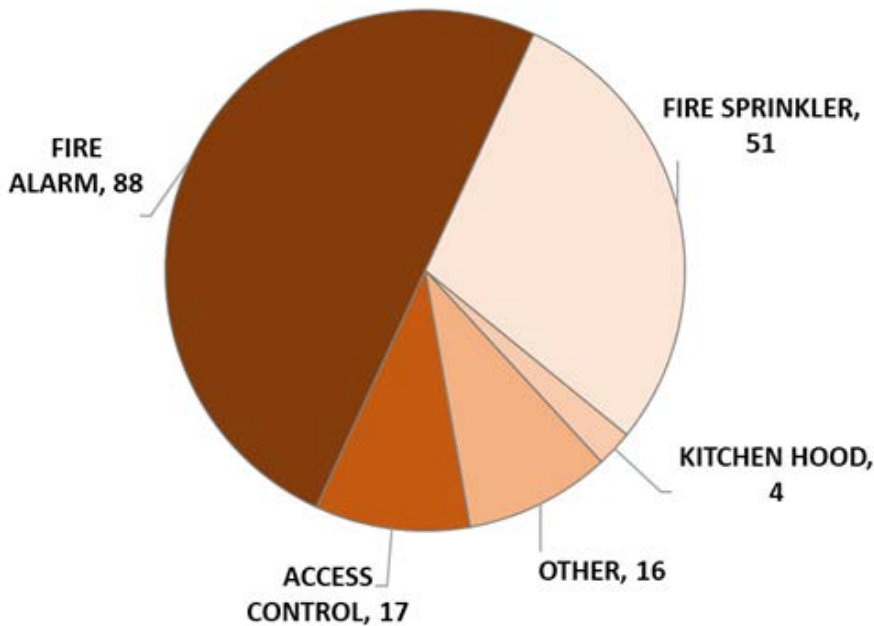


PREVENTION STATISTICS



TYPE &
QUANTITY OF
INSPECTIONS

1948



TYPE &
QUANTITY OF
PLAN REVIEWS

176

CONSULTATIONS

Consultations involve prevention staff visiting with property managers, business persons, contractors, and residents regarding fire and life safety. Staff spent **88** hours on **47** consultations.

OPERATIONS



Our department is comprised of 52 operations personnel divided among three shifts - A, B, and C. The shifts have a minimum daily staffing of 14 people and they rotate 24 hours on duty and 48 hours off duty. Each shift is overseen by a Battalion Chief who manages a crew of two Captains, one Lieutenant, three Fire Equipment Operators, and ten Firefighter/Paramedics.

Our frontline apparatus include one engine, one quint, one truck, two ambulances, one aircraft rescue truck, and one squad.

All operations personnel are multi-skilled and certified as structural firefighters, aircraft rescue firefighters, and paramedics.

In 2020 we responded to 3237 calls, which is a decrease of 7.9% from 2019, but still an overall increase of 7.2% over the last five years.

SENIORITY LIST

AS OF 12/31/2020
OPERATIONS
PERSONNEL ONLY

MEMBER	RANK	YEARS OF SERVICE
Reagan Randall	FEO/Paramedic	39 years
Jared Schreher	Lieutenant/Paramedic	23 years
Rick Johnson	Lieutenant/Paramedic	21 years
Chad Gruver	Lieutenant/Paramedic	21 years
John Tisdale	Captain/Paramedic	20 years
Rod Williams	Battalion Chief/Paramedic	20 years
Scott Wigley	Captain/Paramedic	20 years
Scott Ledet	Battalion Chief/Paramedic	20 years
Keith Davis	Lieutenant/Paramedic	19 years
Jeff Patterson	Battalion Chief/Paramedic	19 years
Shawn Ainsworth	Firefighter/Paramedic	18 years
Tim Tomlinson	FEO/Paramedic	18 years
Jon Crist	FEO/Paramedic	17 years
John Peskuski	FEO/Paramedic	16 years
Darin Jones	Lieutenant/Paramedic	16 years
JJ Kaiser	Lieutenant/Paramedic	15 years
Josh Bethel	FEO/Paramedic	15 years
Jason Burke	FEO/Paramedic	15 years
Dustin Davis	Lieutenant/Paramedic	14 years
Darryl Johnson	Firefighter/Paramedic	14 years
Petr Lukas	Firefighter/Paramedic	13 years
Matt Ferguson	Firefighter/Paramedic	12 years
Nick Keen	FEO/Paramedic	12 years
Troy Ayres	FEO/Paramedic	12 years
JD Hernandez	Firefighter/Paramedic	9 years
Bryan Murley	Firefighter/Paramedic	8 years
Adam Montgomery	Firefighter/Paramedic	8 years
Kameron Russey	Firefighter/Paramedic	8 years
Juston Love	Firefighter/Paramedic	7 years
Deborah Schwartz	Firefighter/Paramedic	6 years
Tommy Williams	Firefighter/Paramedic	6 years
Curt Sanders	Firefighter/Paramedic	6 years
Kevin West	Firefighter/Paramedic	6 years
Bradley Nelson	Firefighter/Paramedic	6 years
Zach Avants	Firefighter/Paramedic	5 years
Jake Anderson	Firefighter/Paramedic	5 years
Allison Johnston	Firefighter/Paramedic	4 years
Austin Simmons	Firefighter/Paramedic	4 years
Steven Martinez	Firefighter/Paramedic	4 years
Nelson Cruz	Firefighter/Paramedic	4 years
Cody Clemons	Firefighter/Paramedic	3 years
Jeremy Hill	Firefighter/Paramedic	3 years
Chris Maxwell	Firefighter/Paramedic	3 years
Roy Luevano	Firefighter/Paramedic	2 years
Clifford Shepard	Firefighter/Paramedic	1 years
Peter Molitor	Firefighter/Paramedic	1 years
Rhiannon Rasor	Firefighter/Paramedic	1 years
Ledford	Firefighter/Paramedic	7 months
Gruver	Firefighter/Paramedic	5 months
Mowl	Firefighter/Paramedic	2 months

Our operations personnel have a combined total of 540 years of service!

OUR HOME AWAY FROM HOME



4798 
AIRPORT PKWY



3950 
BELTWAY DR

TOWN OF ADDISON
STATION 2



OUR APPARATUS



TRUCK
101



SQUAD
101



BATTALION
101



MEDIC
101



PAGE 18
RESCUE
101



QUINT
102



PAGE 19

MEDIC
102

SIGNIFICANT INCIDENTS



MIDWAY RD
VEHICLE FIRE



CARROLLTON
STRUCTURE FIRE

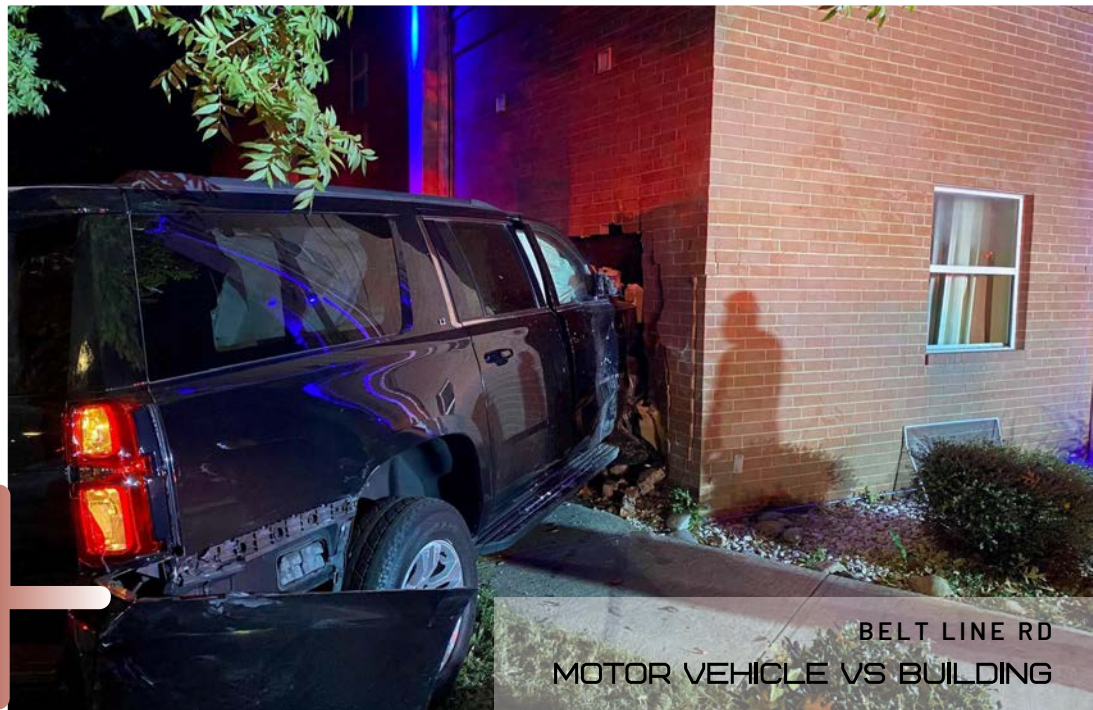




MARSH LN
STRUCTURE FIRE



MIDWAY RD
MOTOR VEHICLE ACCIDENT



BELT LINE RD
MOTOR VEHICLE VS BUILDING

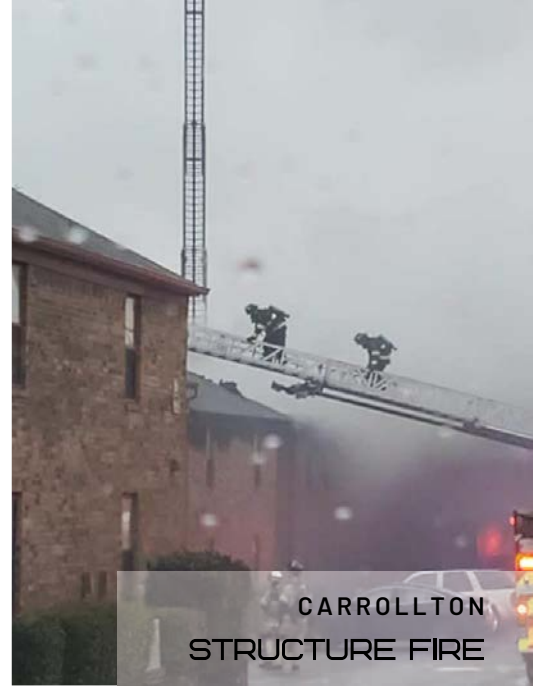


OAKS NORTH
MOTOR VEHICLE VS STRUCTURE





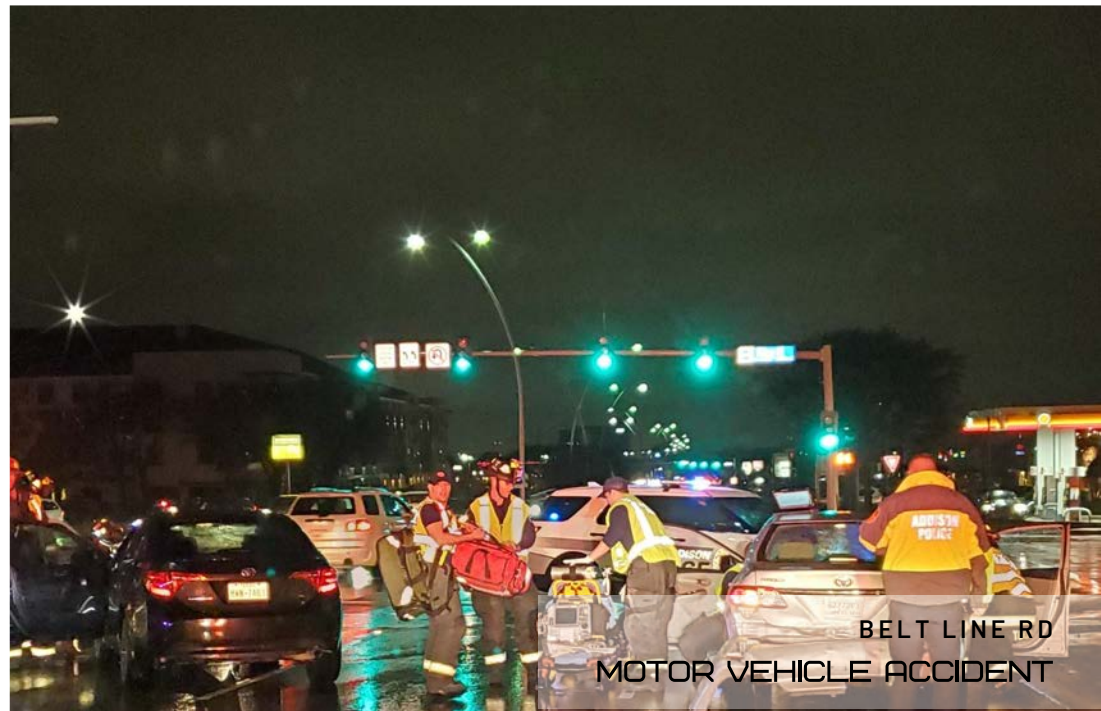
BELT LINE RD
VEHICLE ROLLOVER



CARROLLTON
STRUCTURE FIRE



MIDWAY RD
STRUCTURE FIRE

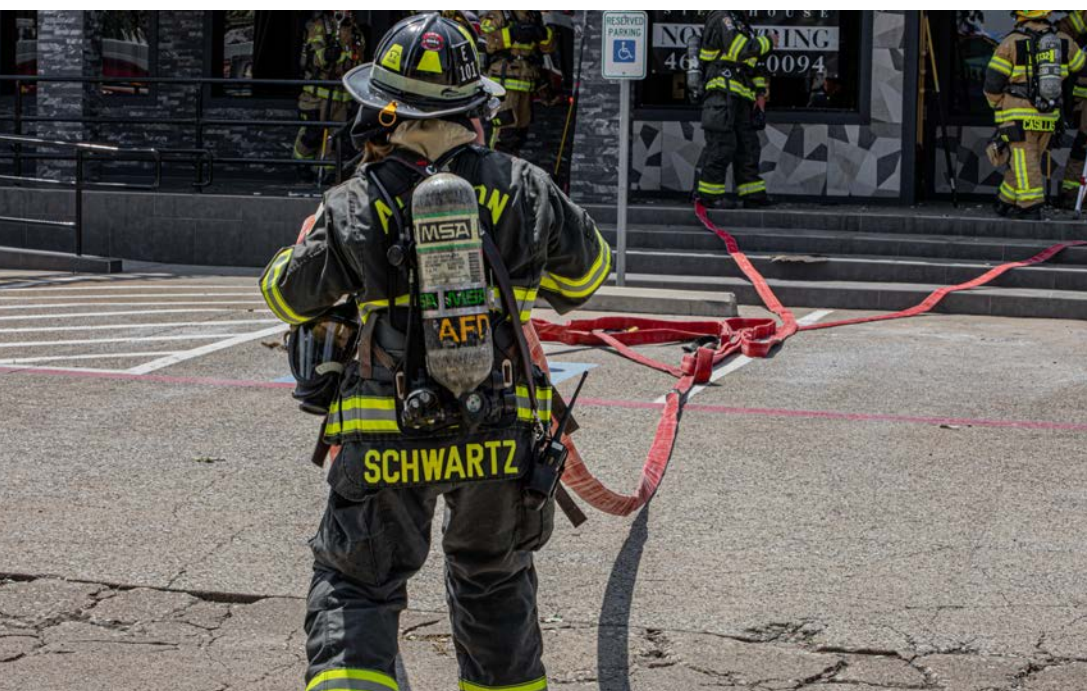


BELT LINE RD
MOTOR VEHICLE ACCIDENT



PAGE 22
SPRING VALLEY RD
MOTOR VEHICLE ACCIDENT

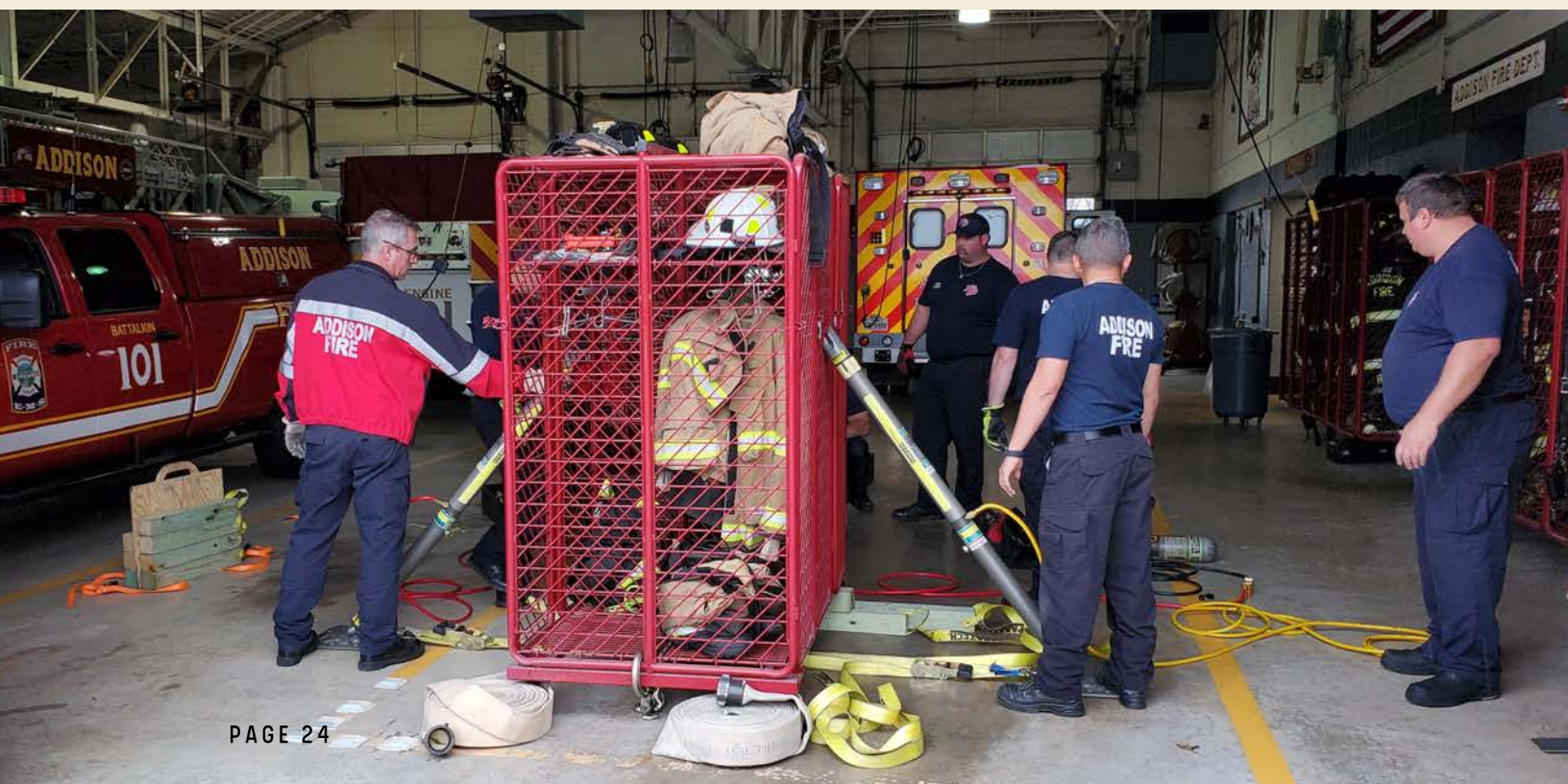




TRAINING



FORCIBLE ENTRY



VEHICLE RESCUE WITH MAKESHIFT PROP



HOSE DEPLOYMENT



KEISER SLED



PLYMOVENT SYSTEM



BASIC AIRCRAFT RESCUE FIREFIGHTER COURSE



FLOWING WATER



PUMPING OPERATIONS & HOT COCOA



RAPID INTERVENTION - DENVER DRILL



BOTTLE REPLACEMENT



ROPES



DEWALT TOOL



HOSE BUNDLE



LADDERS



GUN CUT UP



CONFINED CRAWL SPACE



FIREFIGHTER DOWN



CUTTING DOORS

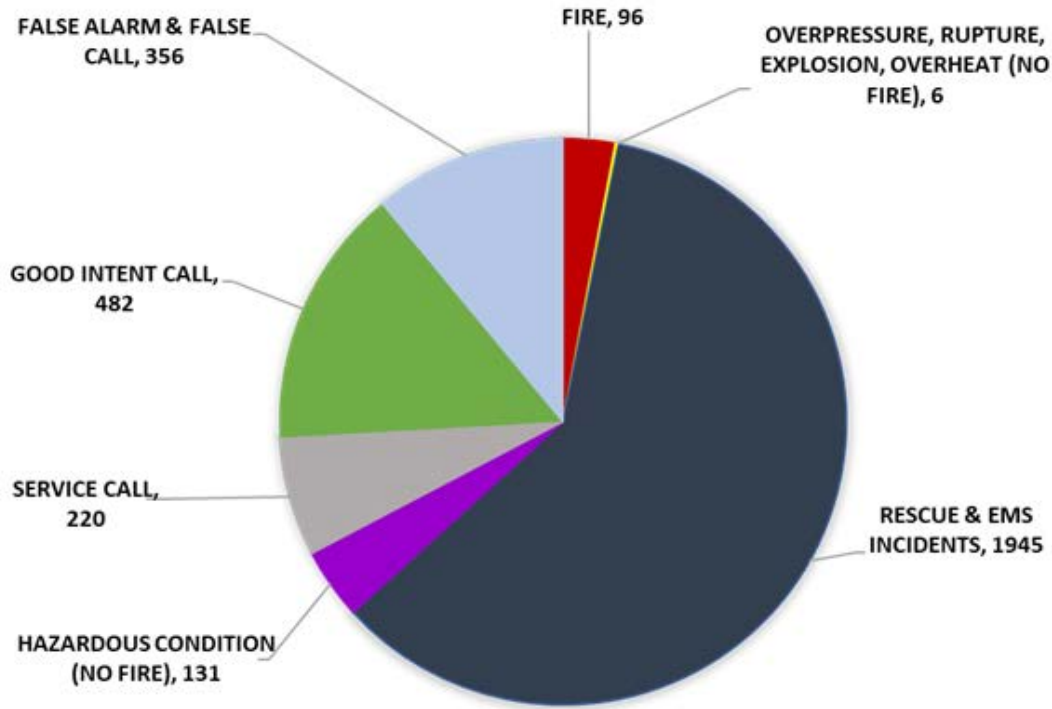


ROPES RESCUE COURSE



NEW ARFF TRUCK FAMILIARIZATION & IN SERVICE

TYPE & NUMBER OF INCIDENTS IN 2020



Addison Units Only
Response to Calls in
Addison: 2824

Addison Units +
Auto/Mutual Aid
Received: 102

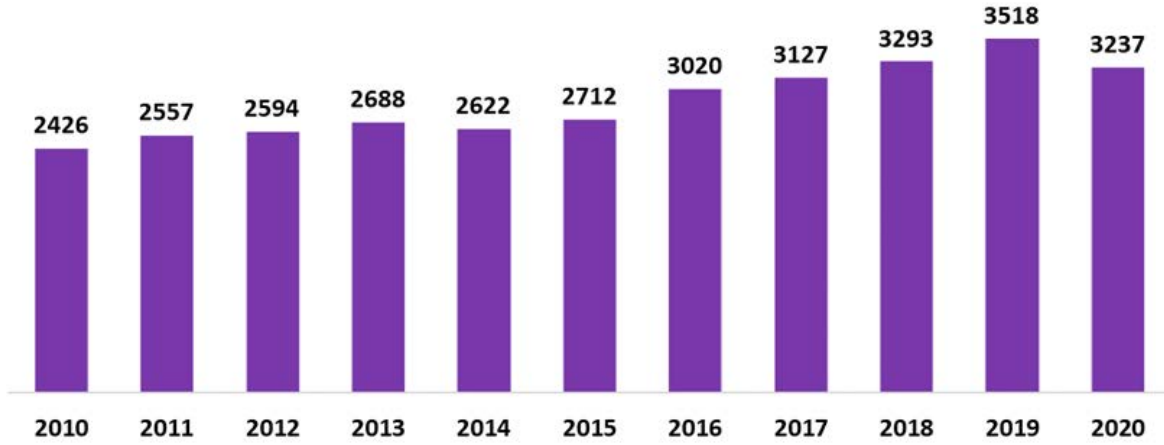
Addison Units +
Auto/Mutual Aid
Given: 311

3237
TOTAL CALLS

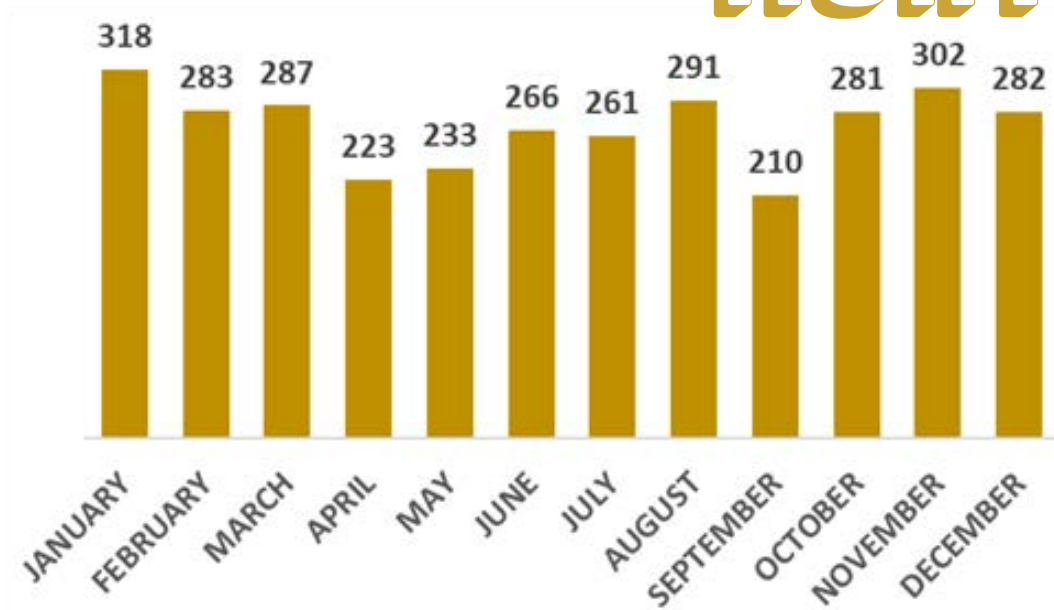
INCIDENT TYPE	2016		2017		2018		2019		2020	
FIRE	72	2.38%	121	3.87%	101	3.07%	94	2.67%	96	2.97%
OVERPRESSURE, RUPTURE, EXPLOSION, OVERHEAT (NO FIRE)	7	0.23%	10	0.32%	14	0.43%	7	0.20%	6	0.19%
RESCUE & EMS INCIDENTS	1889	62.55%	1923	61.50%	1892	57.46%	2022	57.48%	1945	60.09%
HAZARDOUS CONDITION (NO FIRE)	123	4.07%	113	3.61%	138	4.19%	162	4.60%	131	4.05%
SERVICE CALL	197	6.52%	155	4.96%	255	7.74%	288	8.19%	220	6.80%
GOOD INTENT CALL	346	11.46%	444	14.20%	454	13.79%	499	14.18%	482	14.89%
FALSE ALARM & FALSE CALL	386	12.78%	358	11.45%	439	13.33%	445	12.65%	356	11.00%
SPECIAL INCIDENT TYPE	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
SEVERE WEATHER & NATURAL DISASTER	0	0.00%	3	0.10%	0	0.00%	1	0.03%	1	0.03%
TOTAL	3020		3127		3293		3518		3237	

NUMBER OF CALLS BY:

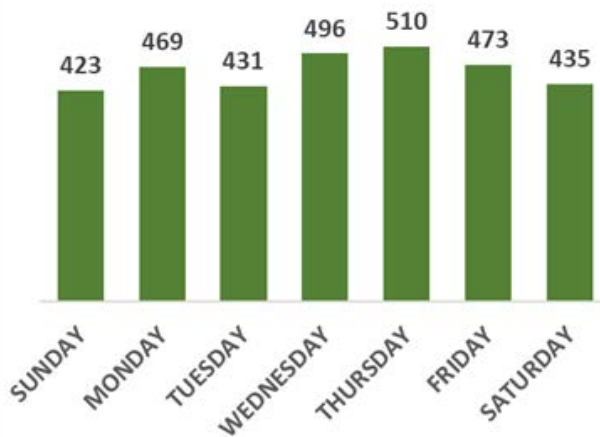
YEAR



MONTH

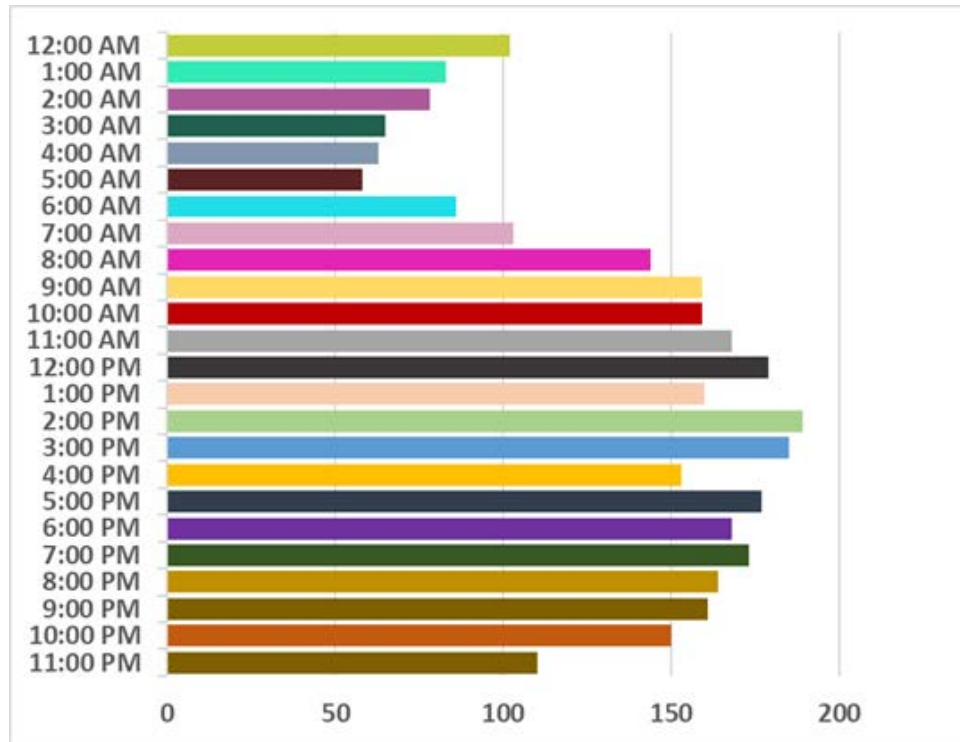


DAY OF WEEK



NUMBER OF CALLS BY:

HOUR OF DAY



APPARATUS

SINCE 2017

APPARATUS	2017	2018	2019	2020
B101	832	942	930	723
E101	1411	1477	1651	1462
M101	1047	1024	1129	1105
M102	1129	1078	1154	1154
M103	1	2	1	0
Q102	1466	1525	1573	1513
R101	24	40	26	24
T101	818	906	968	735
S101	0	0	21	33
TOTAL	6728	6994	7453	6749

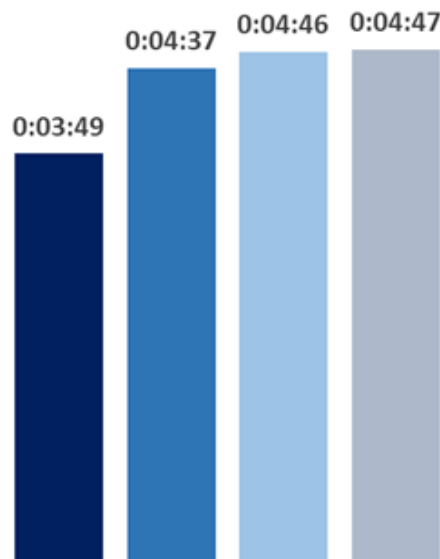
QUAD CITIES COMPARISON



CALL VOLUME PER STATION

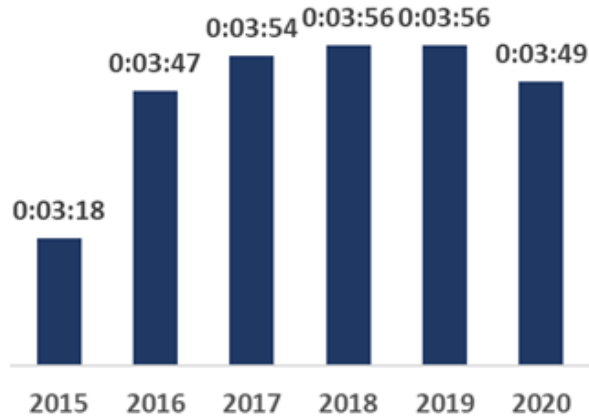
CITY	# OF CALLS IN 2020	# OF STATIONS	AVG CALLS PER STATION
ADDISON	3237	2	1619
CARROLLTON	12725	8	1591
COPPELL	3264	3	1088
FARMERS BRANCH	5055	3	1685

QUAD CITIES DISPATCH TO FIRST UNIT ON SCENE AVERAGE RESPONSE TIME

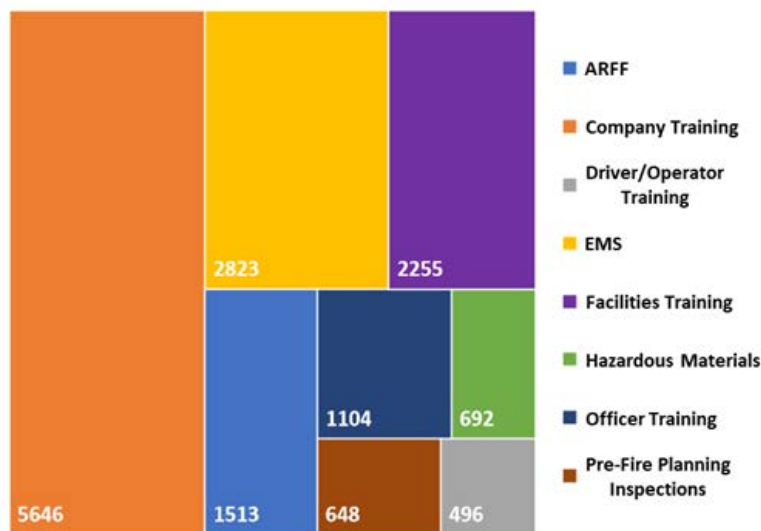


ADDISON STATISTICS

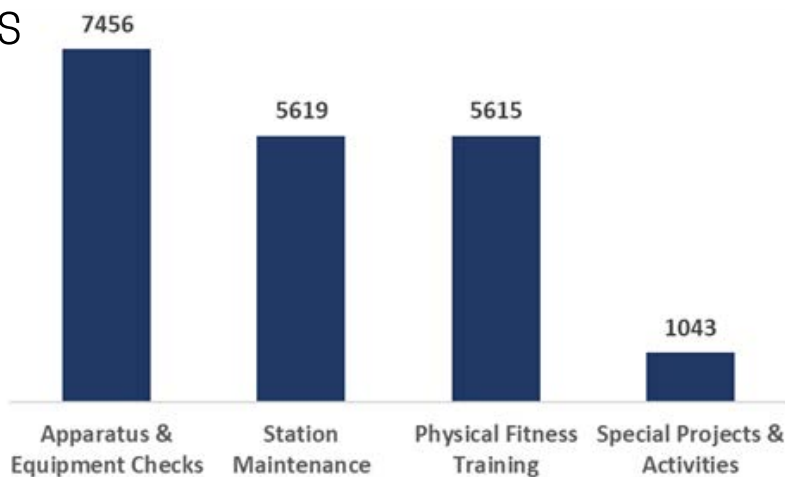
ADDISON'S DISPATCH TO FIRST UNIT ON
SCENE AVERAGE RESPONSE TIME



15,176 STAFF HOURS SPENT ON MAJOR TRAINING

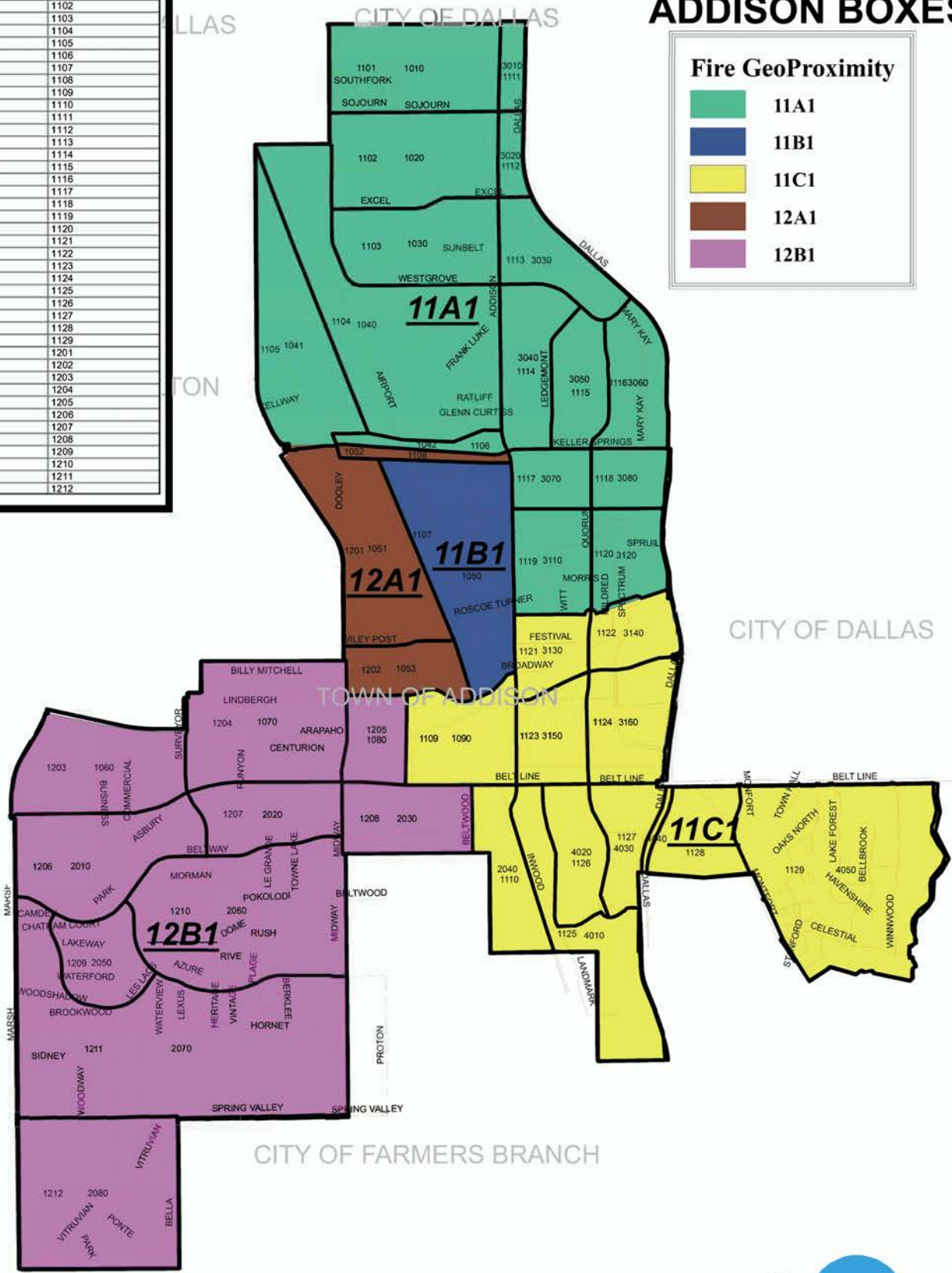
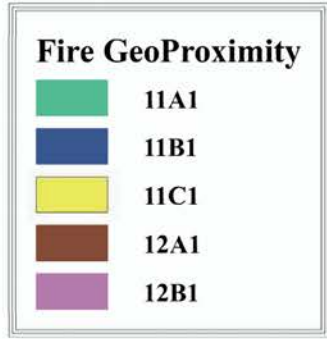


19,733 STAFF HOURS SPENT ON OTHER DEPARTMENT
ACTIVITIES

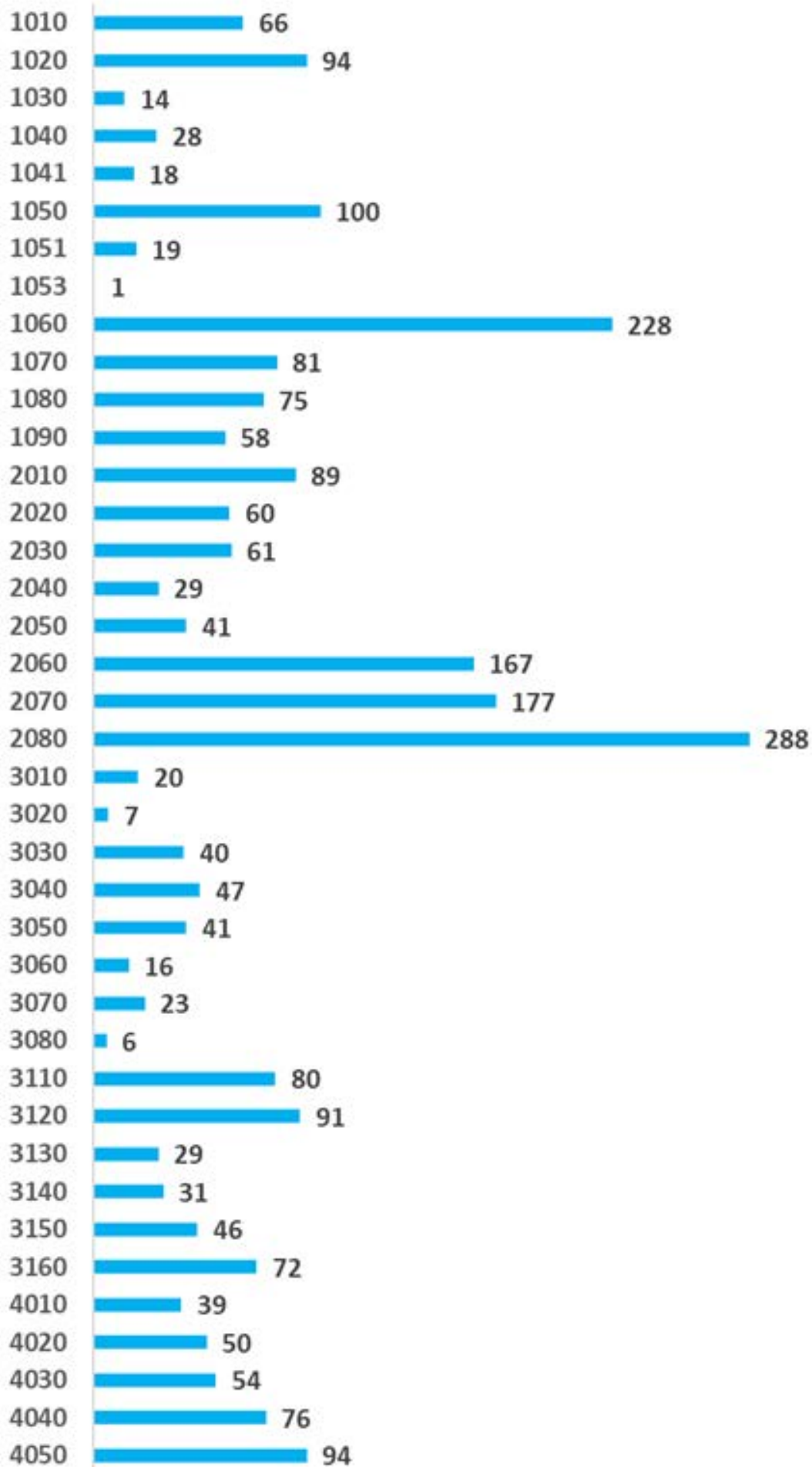


ADDISON NAME	N'IECC NAME
1010	1101
1020	1102
1030	1103
1040	1104
1041	1105
1042	1106
1050	1107
1052	1108
1090	1109
2040	1110
3010	1111
3020	1112
3030	1113
3040	1114
3050	1115
3060	1116
3070	1117
3080	1118
3110	1119
3120	1120
3130	1121
3140	1122
3150	1123
3160	1124
4010	1125
4020	1126
4030	1127
4040	1128
4050	1129
1051	1201
1053	1202
1060	1203
1070	1204
1080	1205
2010	1206
2020	1207
2030	1208
2050	1209
2060	1210
2070	1211
2080	1212

ADDISON BOXES

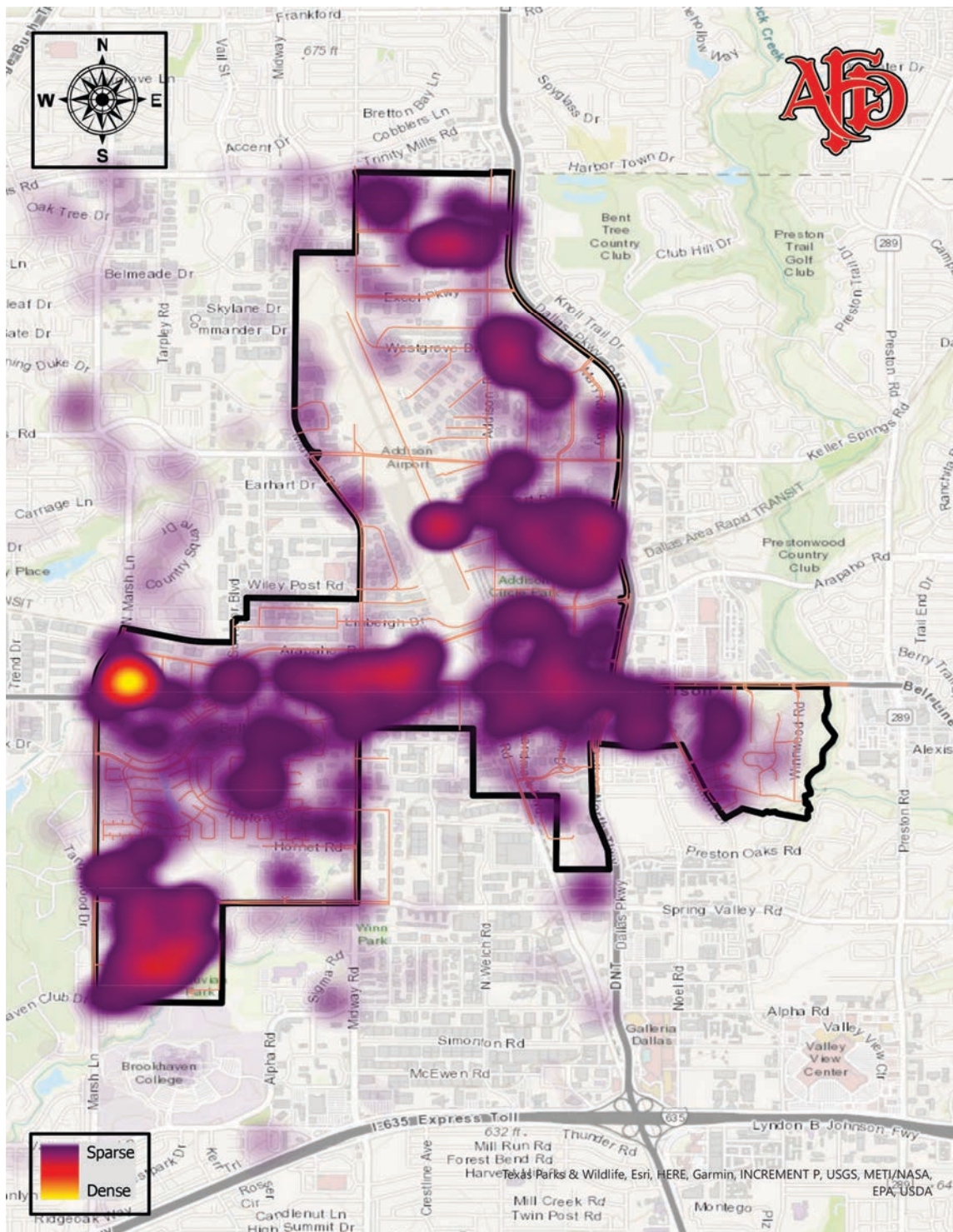


The Box map above shows the Town divided by zones or boxes. The corresponding bar graph on the next page represents the number of calls made to that specific zone/box. Automatic Aid/Mutual Aid calls to Carrollton, Dallas, and Farmers Branch are not represented.



HEAT MAP

The heat map below represents the all the areas where our incidents occurred. The legend shows purple areas are sparse, while the yellow areas are dense.



BUSIEST AREAS:



- Area of Vitruvian Way - 288 calls
- Area of Budget Suites - 228 calls
- Area of Spring Valley Rd - 177 calls

HIGHEST INCIDENT COUNT FOR SINGLE ADDRESS:



Budget Suites, 15130 Marsh Ln - 168 calls or approximately 5.1% of call volume

7216

TOTAL NUMBER OF
UNITS DISPATCHED

8.87

AVERAGE NUMBER OF
INCIDENTS PER DAY

2PM -

3PM

BUSIEST TIME OF DAY

**2
PM**

SINGLE BUSIEST
HOUR OF
THE DAY

**AUTO AID/
MUTUAL AID
GIVEN TO:**

CARROLLTON: 198

FARMERS BRANCH: 113

OTHER NEWS



PHOENIX AWARD



EXEMPLARY ACTION AWARD



ON THE SPOT



PHOENIX AWARD



PHOENIX AWARD



PHOENIX AWARD



PHOENIX AWARD



DALLAS MEDICAL CENTER AWARD



BASIC ARFF SCHOOL GRADUATION



AWARD OF COMMENDATION



HONOR GUARD PRESENTATION AT METROCREST CHAMBER LUNCHEON



AMERICAN LEGION AWARD



FIRE ACADEMY GRADUATION



FIRE ACADEMY GRADUATION



EMS WEEK



EMS WEEK



FUNERAL PROCESSION FOR LEWISVILLE
FIRE CHIEF TITTLE'S FUNERAL



STATIC DISPLAY FOR RICHARDSON FIRE DEPT
CAPTAIN HILL'S FUNERAL PROCESSION



FIRST-EVER VIRTUAL HIRING PROCESS



NEW "WE SUPPORT OUR TROOPS"
DECALS ADDED TO APPARATUS



SAVING THE DUCKLINGS



SALUTE & FLYOVER



PAGE 40
DRIVE BY SENIOR PARADE AT
TRINITY CHRISTIAN ACADEMY



PLANE CRASH 1 YEAR MEMORIAL



GUEST SPEAKERS AT ARFF LEADERSHIP CONFERENCE



FIRST ANNUAL AWARDS BANQUET



RECEIVED REPLACEMENT EVENTS CART



FIRESHOUSE SUBS GRANT HOSE



NEW RESCUE 101

Shots by Sheri

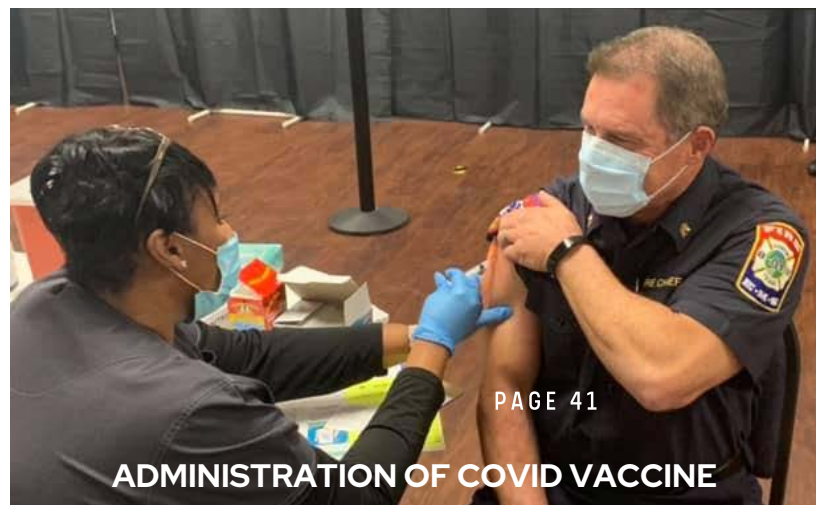


Shot by Sheri

PUSH IN CEREMONY



VOLUNTEERING AT METROCREST SERVICES



ADMINISTRATION OF COVID VACCINE

GUEST SPEAKERS AT TEXAS
FIRE CHIEFS CONFERENCE



LAUNCHED OUR THIRD SOCIAL MEDIA
PLATFORM - INSTAGRAM



SAM PACK'S AUTO GROUP AWARD



OUR VERY OWN IRONMAN



ENJOYING OUR NEW
AIRCRAFT RESCUE
FIREFIGHTING VEHICLE
(RESCUE 101).



SPECIAL THANKS TO TSM PHOTOGRAPHY &
OTHERRED PHOTOGRAPHY FOR THESE
PROFESSIONAL PHOTO SHOTS!



REMEMBERING 9/11



CONGRATS

Anniversaries

THESE MEMBERS CELEBRATED A MILESTONE ANNIVERSARY OF 20 OR MORE YEARS WITH THE TOWN!



REAGAN RANDALL
FIRE EQUIPMENT
OPERATOR
39 YEARS



JOHN TISDALE
CAPTAIN
20 YEARS



ROD WILLIAMS
BATTALION CHIEF
20 YEARS



SCOTT WIGLEY
CAPTAIN
20 YEARS



SCOTT LEDET
BATTALION CHIEF
20 YEARS

Promotions



JJ KAISER
PROMOTED TO LIEUTENANT
JAN 2020



TROY AYRES
PROMOTED TO
FIRE EQUIPMENT OPERATOR
APRIL 2020



CHAD GRUVER
PROMOTED TO LIEUTENANT
DECEMBER 2020

Retirements

THESE MEMBERS RETIRED AFTER SERVING THE AFD FOR A COMBINED TOTAL OF MORE THAN 97 YEARS!



LARRY SPARKS
FIRE EQUIPMENT OPERATOR
36 YEARS
RETIRED 4/3/2020



MICHEL MITCHELL
FIRE MARSHAL
35 YEARS
RETIRED 5/22/2020



JEFF COCKRILL
FIREFIGHTER/PARAMEDIC
26 YEARS
RETIRED 10/14/2020

Achievements

CONGRATULATIONS TO THESE MEMBERS ON
ACHIEVING PERSONAL DEVELOPMENT GOALS!



ZACH AVANTS
FIREFIGHTER/PARAMEDIC
GRADUATED FROM THE UNIVERSITY OF TEXAS
HEALTH SCIENCE CENTER WITH A BACHELOR'S
DEGREE IN EMERGENCY HEALTH SERVICES.
MAY 2020



JOHN PESKUSKI
FIRE EQUIPMENT OPERATOR
GRADUATED FROM THE UNIVERSITY OF TEXAS AT
ARLINGTON WITH A MASTERS DEGREE IN PUBLIC
ADMINISTRATION.
AUGUST 2020



DAVID JONES
FIRE CHIEF
GRADUATED FROM TEXAS STATE
UNIVERSITY'S CERTIFIED PUBLIC
MANAGER PROGRAM.
JUNE 2020



NICK KEEN
FIRE EQUIPMENT OPERATOR
GRADUATED FROM ANGELINA COLLEGE WITH
AN ASSOCIATES OF APPLIED SCIENCE
DEGREE IN EMERGENCY MEDICAL SERVICES.
DECEMBER 2020



JARED SCHREHER
LIEUTENANT
GRADUATED FROM ARIZONA STATE
UNIVERSITY WITH A MASTER OF ARTS
DEGREE IN EMERGENCY MANAGEMENT.
DECEMBER 2020

2020 of the Year Awards

THESE MEMBERS WERE RECOGNIZED FOR THEIR OUTSTANDING SERVICE THROUGHOUT THE YEAR. CONGRATULATIONS - VERY WELL DESERVED!



KEITH DAVIS
OFFICER
OF THE YEAR



FIRE FIGHTER
JEREMY HILL
OF THE YEAR



PETR LUKAS
PARAMEDIC
OF THE YEAR



JOHN LAGE
FIRE CHIEF'S STEVE
WEBB AWARD

SWEAR IN CEREMONIES



JOHN LAGE
ADMIN BATTALION CHIEF



FRED CATHOUN
FIRE MARSHAL



ROD WILLIAMS
BATTALION CHIEF



JOHN TISDALE
CAPTAIN



JASON BURKE
FIRE EQUIPMENT
OPERATOR



JJ KAISER
FIRE LIEUTENANT



TROY AYRES
FIRE EQUIPMENT
OPERATOR



NICK KEEN
FIRE EQUIPMENT
OPERATOR



CLIFF SHEPARD
FIREFIGHTER/
PARAMEDIC



RHIANNON RASOR
FIREFIGHTER/
PARAMEDIC



PETER MOLITOR
FIREFIGHTER/
PARAMEDIC

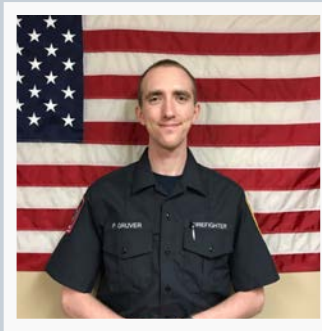
WELCOME NEW HIRES



Fred Calhoun
Fire Marshal



Eric Ledford
Firefighter/Paramedic



Payton Gruver
Paramedic



Joshua Mowl
Firefighter/Paramedic

WELCOME NEW BABIES



Parker Lane Sanders
BORN 1/22/2020
Proud parents Curt & Katy Sanders



Owen Donald Molitor
BORN 2/7/2020
Proud parents Peter & Emily Molitor



Theodore Maddux Avants
BORN 3/3/2020
Proud parents Zach & Abby Avants



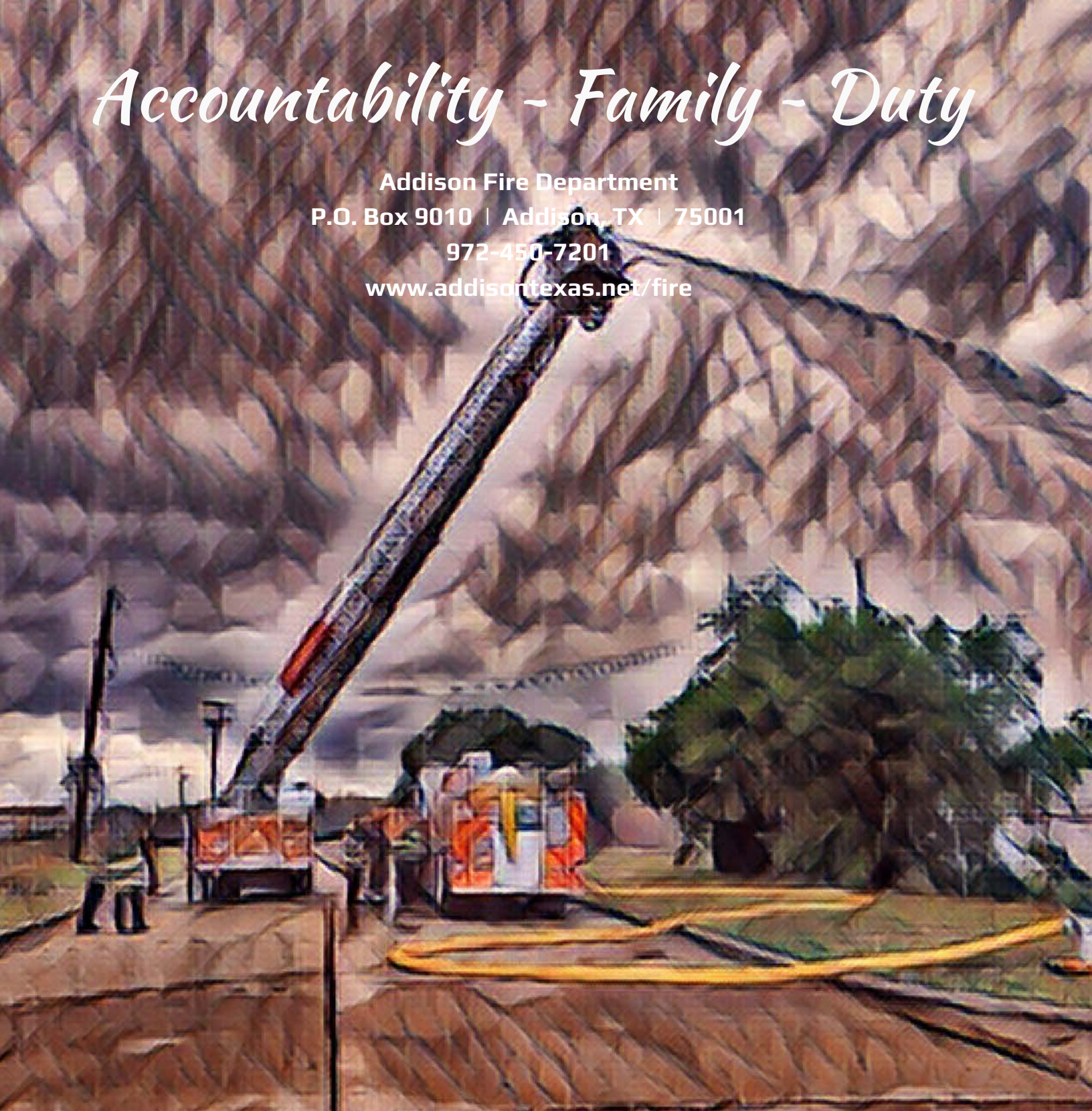
Corbin Reid Clemons
BORN 3/18/2020
Proud parents Cody & Amy Clemons



Audrey Simmons
BORN 12/6/2020
Proud parents Austin & Kyley Simmons

Accountability - Family - Duty

Addison Fire Department
P.O. Box 9010 | Addison, TX | 75001
972-450-7201
www.addisontexas.net/fire



@TownofAddisonFireDepartment



@Addison_Fire



@Addisontxfire

This report would not be made possible without the support of our members who contribute throughout the year by providing pictures and conveying information. Thank you for your dedication to our department.